



Installation and operation manual

Daikin Altherma hybrid heat pump – gas boiler module

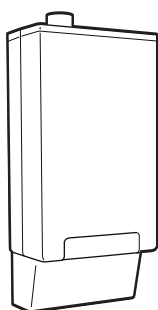



Table of contents

| | | | |
|---|-----------|---|-----------|
| 1 About the product | 3 | 8 Configuration | 22 |
| 2 About the documentation | 4 | 8.1 Gas boiler | 22 |
| 2.1 About this document | 4 | 8.1.1 Overview: Configuration | 22 |
| 3 General safety precautions | 4 | 8.1.2 Basic configuration | 22 |
| 3.1 About the documentation | 4 | 9 Operation | 27 |
| 3.1.1 Meaning of warnings and symbols | 4 | 9.1 Overview: Operation | 27 |
| 3.2 For the installer | 5 | 9.2 Heating | 27 |
| 3.2.1 General | 5 | 9.3 Domestic hot water | 27 |
| 3.2.2 Installation site | 5 | 9.4 Operation modes | 27 |
| 3.2.3 Water | 5 | 10 Commissioning | 28 |
| 3.2.4 Electrical | 6 | 10.1 To perform an air purge on the gas supply | 28 |
| 3.2.5 Gas | 6 | 10.2 To perform a test run on the gas boiler | 28 |
| 3.2.6 Gas exhaust | 6 | 11 Maintenance and service | 28 |
| 3.2.7 Local legislation | 7 | 11.1 Maintenance safety precautions | 28 |
| 4 About the box | 7 | 11.1.1 Opening the gas boiler | 28 |
| 4.1 Gas boiler | 7 | 11.2 To disassemble the gas boiler | 28 |
| 4.1.1 To unpack the gas boiler | 7 | 11.3 To clean the inside of the gas boiler | 30 |
| 4.1.2 To remove the accessories from the gas boiler | 8 | 11.4 To assemble the gas boiler | 30 |
| 5 About the units and options | 8 | 12 Troubleshooting | 31 |
| 5.1 Identification | 8 | 12.1 General guidelines | 31 |
| 5.1.1 Identification label: gas boiler | 8 | 12.2 Solving problems based on symptoms | 31 |
| 5.2 Combining units and options | 9 | 12.2.1 Symptom: The burner does NOT ignite | 31 |
| 5.2.1 List of options for gas boiler | 9 | 12.2.2 Symptom: The burner ignites noisily | 31 |
| 6 Preparation | 11 | 12.2.3 Symptom: The burner resonates | 32 |
| 6.1 Preparing the gas boiler installation | 11 | 12.2.4 Symptom: No space heating by the gas boiler | 32 |
| 7 Installation | 11 | 12.2.5 Symptom: The power is reduced | 32 |
| 7.1 Opening the units | 11 | 12.2.6 Symptom: Space heating does NOT reach the temperature | 32 |
| 7.1.1 To open the gas boiler | 11 | 12.2.7 Symptom: No domestic hot water | 32 |
| 7.1.2 To open the switch box cover of the gas boiler | 11 | 12.2.8 Symptom: Hot water does NOT reach the temperature | 32 |
| 7.2 Mounting the gas boiler | 11 | 12.3 Solving problems based on error codes | 32 |
| 7.2.1 To install the gas boiler | 11 | 12.3.1 Error codes: Overview | 32 |
| 7.2.2 To install the condensate trap | 12 | 13 Glossary | 33 |
| 7.3 Condensate pipe work | 13 | 14 Technical data | 34 |
| 7.3.1 Internal connections | 13 | 14.1 Components | 34 |
| 7.3.2 External connections | 13 | 14.1.1 Components: Gas boiler | 34 |
| 7.4 Connecting the water piping | 13 | 14.2 Wiring diagram | 35 |
| 7.4.1 Connecting the water piping of the gas boiler | 13 | 14.2.1 Wiring diagram: Gas boiler | 35 |
| 7.5 Connecting the electrical wiring | 15 | 14.3 Technical specifications | 36 |
| 7.5.1 To connect the main power supply of the gas boiler | 15 | 14.3.1 Technical specifications: Gas boiler | 36 |
| 7.5.2 To connect the communication cable between gas boiler and indoor unit | 15 | 1 About the product | |
| 7.6 Connecting the gas piping | 16 |  | |
| 7.6.1 To connect the gas pipe | 16 | Especially for UK: | |
| 7.7 Connecting the boiler to the flue gas system | 16 | The Benchmark Scheme | |
| 7.7.1 To change the gas boiler to 80/125 concentric connection | 16 | Benchmark places responsibilities on both manufacturers and installers. The purpose is to ensure that customers are provided with the correct equipment for their needs, that it is installed, commissioned and serviced in accordance with the manufacturer's instructions by competent persons and that it meets the requirements of the appropriate Building Regulations. The Benchmark Checklist can be used to demonstrate compliance with Building Regulations and should be provided to the customer for future reference. | |
| 7.7.2 To change the 60/100 concentric connection to a dual pipe connection | 17 | | |
| 7.7.3 Calculate the total piping length | 17 | | |
| 7.7.4 Appliance categories and pipe lengths | 18 | | |
| 7.7.5 Applicable materials | 19 | | |
| 7.7.6 Flue pipe position | 20 | | |
| 7.7.7 Insulation of the gas exhaust and air intake | 20 | | |
| 7.7.8 Fitting a horizontal flue system | 20 | | |
| 7.7.9 Fitting a vertical flue system | 21 | | |
| 7.7.10 Plume management kit | 21 | | |
| 7.7.11 Flues in voids | 21 | | |
| 7.8 Finishing the gas boiler installation | 22 | | |
| 7.8.1 To close the gas boiler | 22 | | |
| 7.8.2 To install the cover plate | 22 | | |

2 About the documentation

Installers are required to carry out installation, commissioning and servicing work in accordance with the Benchmark Code of Practice which is available from the Heating and Hotwater Industry Council who manage and promote the Scheme. Visit <http://www.centralheating.co.uk> for more information.

Approvals

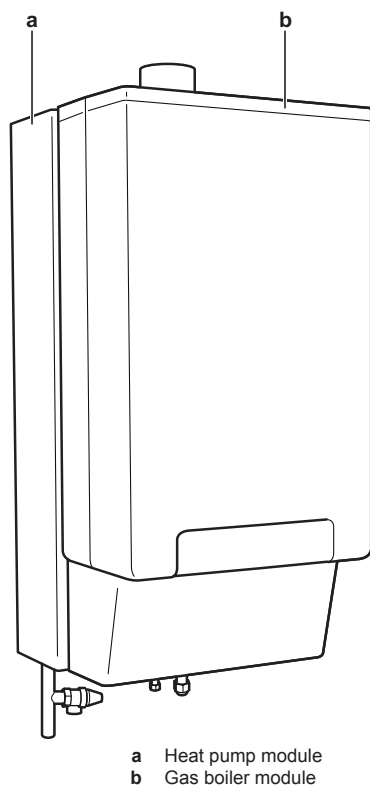
British Gas Service listing:

EHYKOMB33AA*: G.C.N. 47-464-01

The product (hybrid system) combines the following 2 parts:

- heat pump module,
- gas boiler module.

The modules MUST always be installed and used together.



a Heat pump module
b Gas boiler module

2 About the documentation

2.1 About this document

Target audience

Authorised installers

Documentation set

This document is part of a documentation set. The complete set consists of:

| Document | Contains... | Format |
|--------------------------------------|--|---------------------------------------|
| General safety precautions | Safety instructions that you must read before installing | Paper (in the box of the indoor unit) |
| Heat pump module installation manual | Installation instructions | |

| Document | Contains... | Format |
|---------------------------------------|---|---|
| Gas boiler module installation manual | Installation and operation instructions | Paper (in the box of the gas boiler unit) |
| Outdoor unit installation manual | Installation instructions | Paper (in the box of the outdoor unit) |
| Installer reference guide | Preparation of the installation, technical specifications, reference data,... | Digital files on http://www.daikineurope.com/support-and-manuals/product-information/ . |
| Addendum book for optional equipment | Additional info about how to install optional equipment | Paper (in the box of the indoor unit) Digital files on http://www.daikineurope.com/support-and-manuals/product-information/ . |

Latest revisions of the supplied documentation may be available on the regional Daikin website or via your dealer.

3 General safety precautions

3.1 About the documentation

- The original documentation is written in English. All other languages are translations.
- The precautions described in this document cover very important topics, follow them carefully.
- All activities described in the installation manual must be performed by an authorized installer.

3.1.1 Meaning of warnings and symbols

| | |
|--|---|
| | DANGER Indicates a situation that results in death or serious injury. |
| | DANGER: RISK OF ELECTROCUTION Indicates a situation that could result in electrocution. |
| | DANGER: RISK OF BURNING Indicates a situation that could result in burning because of extreme hot or cold temperatures. |
| | WARNING Indicates a situation that could result in death or serious injury. |
| | CAUTION Indicates a situation that could result in minor or moderate injury. |
| | NOTICE Indicates a situation that could result in equipment or property damage. |
| | INFORMATION Indicates useful tips or additional information. |
| | DANGER: RISK OF EXPLOSION Indicates a situation that could result in explosion. |



DANGER: RISK OF POISONING

Indicates a situation that could result in poisoning.



WARNING: PROTECT AGAINST FROST

Indicates a situation that could result in equipment or property damage.

3.2 For the installer

3.2.1 General

If you are not sure how to install or operate the unit, contact your dealer.



NOTICE

Improper installation or attachment of equipment or accessories could result in electric shock, short-circuit, leaks, fire or other damage to the equipment. Only use accessories, optional equipment and spare parts made or approved by Daikin.



WARNING

Make sure installation, testing and applied materials comply with applicable legislation (on top of the instructions described in the Daikin documentation).



CAUTION

Wear adequate personal protective equipment (protective gloves, safety glasses,...) when installing, maintaining or servicing the system.



WARNING

Tear apart and throw away plastic packaging bags so that nobody, especially children, can play with them. Possible risk: suffocation.



DANGER: RISK OF BURNING

- Do NOT touch the refrigerant piping, water piping or internal parts during and immediately after operation. It could be too hot or too cold. Give it time to return to normal temperature. If you must touch it, wear protective gloves.
- Do NOT touch any accidental leaking refrigerant.



NOTICE

Provide adequate measures to prevent that the unit can be used as a shelter by small animals. Small animals that make contact with electrical parts can cause malfunctions, smoke or fire.



CAUTION

Do NOT touch the air inlet or aluminum fins of the unit.



NOTICE

- Do NOT place any objects or equipment on top of the unit.
- Do NOT sit, climb or stand on the unit.



NOTICE

Works executed on the outdoor unit are best done under dry weather conditions to avoid water ingress.

In accordance with the applicable legislation, it might be necessary to provide a logbook with the product containing at least: information on maintenance, repair work, results of tests, stand-by periods,...

Also, at least, following information must be provided at an accessible place at the product:

- Instructions for shutting down the system in case of an emergency
- Name and address of fire department, police and hospital
- Name, address and day and night telephone numbers for obtaining service

In Europe, EN378 provides the necessary guidance for this logbook.

3.2.2 Installation site

- Provide sufficient space around the unit for servicing and air circulation.
- Make sure the installation site withstands the unit's weight and vibration.
- Make sure the area is well ventilated.
- Make sure the unit is level.
- Make sure walls sensitive to heat (e.g. wood) are protected by suitable insulation.
- ONLY operate the gas boiler if a sufficient supply of combustion air is ensured. In case of a concentric air/flue gas system dimensioned according to the specifications of this manual, this is fulfilled automatically and there are no other conditions for the equipment installation room. This method of operation applies exclusively.
- This gas boiler is NOT designed for room air dependent operation.

Do NOT install the unit in the following places:

- In potentially explosive atmospheres.
- In places where there is machinery that emits electromagnetic waves. Electromagnetic waves may disturb the control system, and cause malfunction of the equipment.
- In places where there is a risk of fire due to the leakage of flammable gases (example: thinner or gasoline), carbon fibre, ignitable dust.
- In places where corrosive gas (example: sulphurous acid gas) is produced. Corrosion of copper pipes or soldered parts may cause the refrigerant to leak.
- In bathrooms.
- In places where frost is possible. The ambient temperature around the indoor unit should be $>5^{\circ}\text{C}$.

3.2.3 Water



NOTICE

Make sure water quality complies with EU directive 98/83 EC.

Avoid damages caused by deposits and corrosion. To prevent corrosion products and deposits, observe the applicable regulations of technology.

Measures for desalination, softening or hardness stabilization are necessary if the filling and top-up water have a high total hardness ($>3 \text{ mmol/l}$ —sum of the calcium and magnesium concentrations, calculated as calcium carbonate).

Using filling water and top-up water which does NOT meet the stated quality requirements can cause a considerably reduced service life of the equipment. The responsibility for this is entirely that of the user.

3 General safety precautions

3.2.4 Electrical



DANGER: RISK OF ELECTROCUTION

- Turn OFF all power supply before removing the switch box cover, connecting electrical wiring or touching electrical parts.
- Disconnect the power supply for more than 1 minute, and measure the voltage at the terminals of main circuit capacitors or electrical components before servicing. The voltage **MUST** be less than 50 V DC before you can touch electrical components. For the location of the terminals, see the wiring diagram.
- Do NOT touch electrical components with wet hands.
- Do NOT leave the unit unattended when the service cover is removed.



WARNING

If NOT factory installed, a main switch or other means for disconnection, having a contact separation in all poles providing full disconnection under overvoltage category III condition, shall be installed in the fixed wiring.



WARNING

- **ONLY** use copper wires.
- All field wiring must be performed in accordance with the wiring diagram supplied with the product.
- **NEVER** squeeze bundled cables and make sure they do not come in contact with the piping and sharp edges. Make sure no external pressure is applied to the terminal connections.
- Make sure to install earth wiring. Do NOT earth the unit to a utility pipe, surge absorber, or telephone earth. Incomplete earth may cause electrical shock.
- Make sure to use a dedicated power circuit. **NEVER** use a power supply shared by another appliance.
- Make sure to install the required fuses or circuit breakers.
- Make sure to install an earth leakage protector. Failure to do so may cause electric shock or fire.
- When installing the earth leakage protector, make sure it is compatible with the inverter (resistant to high frequency electric noise) to avoid unnecessary opening of the earth leakage protector.

Install power cables at least 1 meter away from televisions or radios to prevent interference. Depending on the radio waves, a distance of 1 meter may not be sufficient.



WARNING

- After finishing the electrical work, confirm that each electrical component and terminal inside the electrical components box is connected securely.
- Make sure all covers are closed before starting up the unit.



NOTICE

If there exists the possibility of reversed phase after a momentary black out and the power goes on and off while the product is operating, attach a reversed phase protection circuit locally. Running the product in reversed phase can break the compressor and other parts.

3.2.5 Gas

The gas boiler is factory set to:

- the type of gas quoted on the type identification plate or on the setting type identification plate,
- the quitted gas pressure.

Operate the unit **ONLY** with the gas type and gas pressure indicated on these type identification plates.

Installation and adaptation of the gas system **MUST** be conducted by:

- personnel qualified for this work,
- in compliance with valid gas installation related guidelines,
- in accordance with applicable regulations of the gas supply company,
- In accordance with local and national regulations.

Boilers that use natural gas **MUST** be connected to a governed meter.

Boilers that use liquid petroleum gas (LPG) **MUST** be connected to a regulator.

The size of the gas supply pipe should under no circumstance be less than 22 mm.

The meter or regulator and pipe work to the meter **MUST** be checked preferably by the gas supplier. This is to ensure that the equipment works good and meets the gas flow and pressure requirements.



DANGER

If you smell gas:

- call immediately your local gas supplier and your installer,
- call the suppliers's number on the side of the LPG tank (if applicable),
- turn off the emergency control valve at the meter/regulator,
- do NOT turn electrical switches ON or OFF,
- do NOT strike matches or smoke,
- put out naked flames,
- open doors and windows immediately,
- keep people away from the affected area.

3.2.6 Gas exhaust

Flue systems must **NOT** be modified or installed in any way other than as described in the fitting instructions. Any misuses or unauthorized modifications to the appliance, flue or associated components and systems could invalidate the warranty. The manufacturer accepts no liability arising from any such actions, excluding statutory rights.

It is **NOT** allowed to combine flue system parts purchased from different suppliers.

3.2.7 Local legislation

See the local and national regulations.

Local regulations for UK

It is law that all gas appliances are installed by a gas safe registered competent engineer and in accordance with the following recommendations:

- Current Gas Safety (Installation and Use) Regulations
- All current building regulations
- Building Standards (Scotland) Consolidated
- This appliance **MUST** be installed in accordance with the Gas (Safety and Use) Regulations, current Building Regulations, Building Standards (Scotland), I.S.813 Installation of Gas Appliances (Ireland), IEE Wiring Regulations (BS 7671), Health and Safety Document No. 635 (Electricity at Work Regulations) and Local Water Authority Bye Laws
- UK Water Regulations and Bye Laws
- Health & Safety

The installation **MUST** comply with the following British Standards codes of practice:

- BS 5440: Flues and Ventilation for gas appliances of rated input NOT exceeding 70 kW (Part 1 Flues)
- BS 5440: Flues and Ventilation for gas appliances of rated input NOT exceeding 70 kW (Part 2 Air Supply)
- BS 5546: 2000 Installation of gas hot water supplies for domestic purposes.
- BS 5549: 1990 Forced circulation hot water systems.
- BS 6700: 1997 Design, Installation, testing and maintenance of services supplying hot water
- BS 6798: 2000 Specification for installation of gas fired hot water boilers of rated input NOT exceeding 70 kW
- BS 6891: 1998 Installation of low pressure gas pipe-work installation up to 35 mm (RI)
- BS 7593: 1992 Code of practice for treatment of water in heating systems
- BS 7671: 2001 Requirements for electrical installations, IEE Wiring regulations
- BS 7074: 1 Code of practice for domestic and hot water supply
- EN12828 Central heating for domestic premises

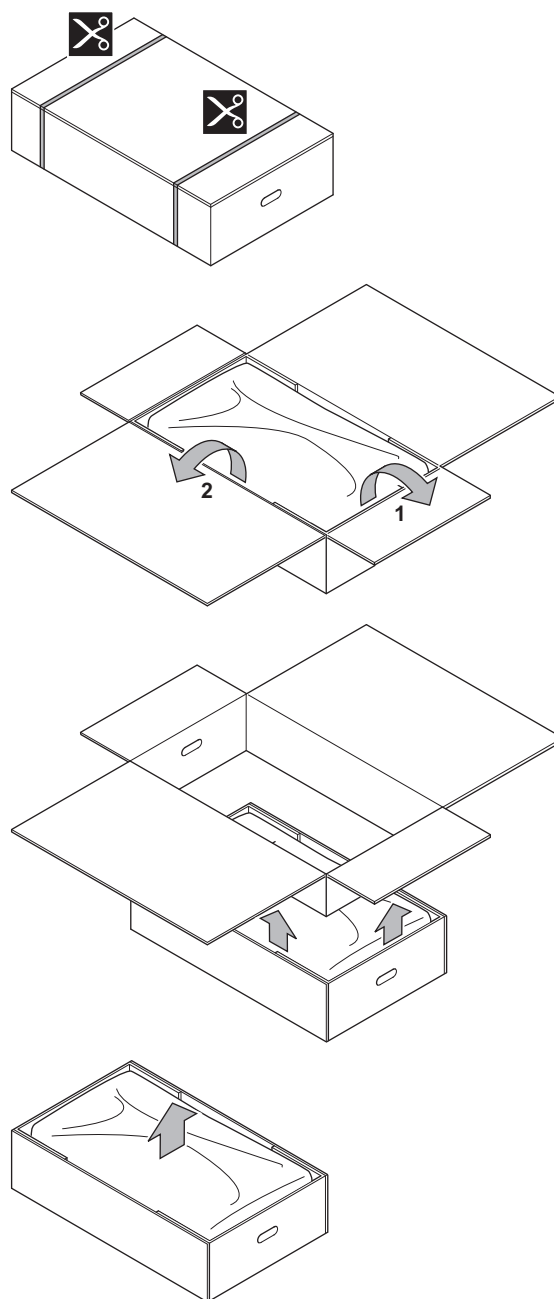
Potable water: all seals, joints and compounds (including flux and solder) and components used as part of the secondary domestic water system **MUST** be approved by WRAS.

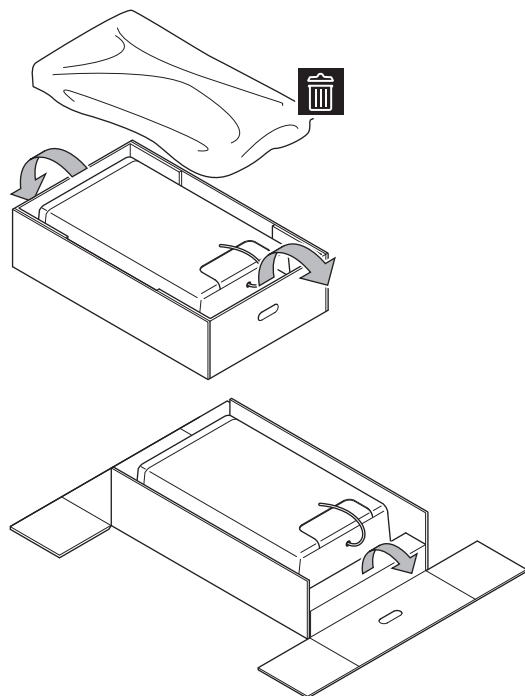
4 About the box

4.1 Gas boiler

4.1.1 To unpack the gas boiler

ALWAYS move the gas boiler in the original delivery packaging to its nearest installation position.



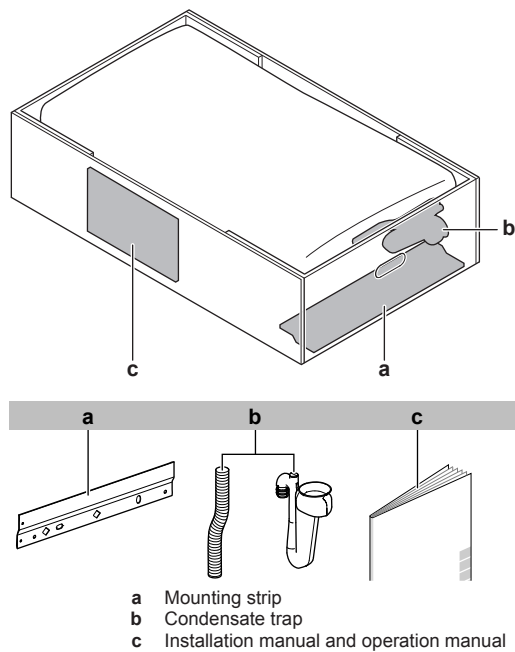


WARNING

Tear apart and throw away plastic packaging bags so that nobody, especially children, can play with them. Possible risk: suffocation.

4.1.2 To remove the accessories from the gas boiler

- 1 Remove the accessories.



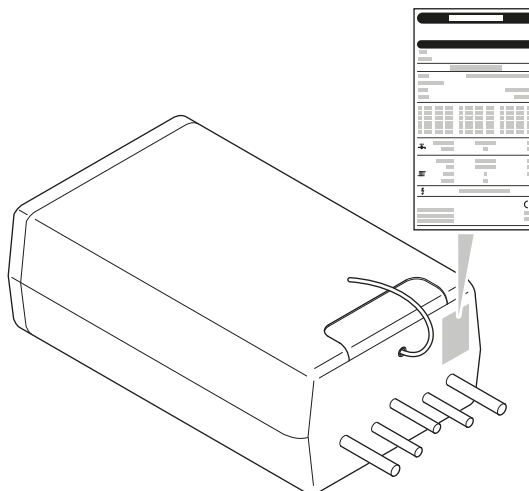
- a Mounting strip
- b Condensate trap
- c Installation manual and operation manual

5 About the units and options

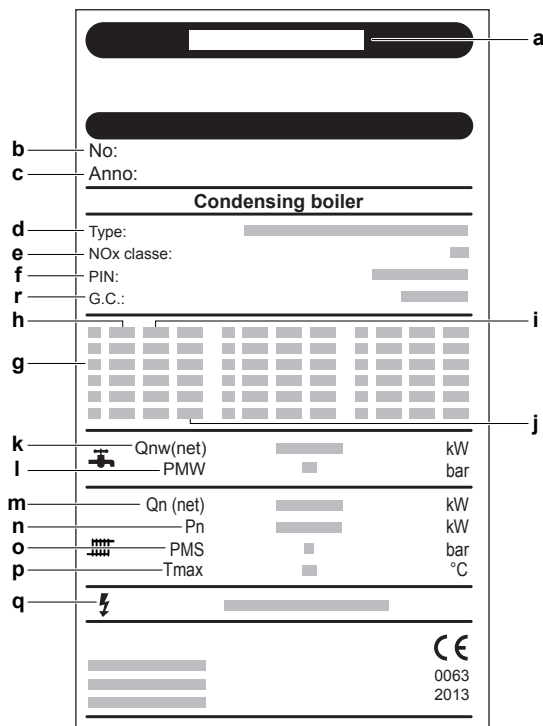
5.1 Identification

5.1.1 Identification label: gas boiler

Location



























Model identification

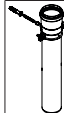






















- a Model
- b Serial number
- c Production year
- d Appliance type
- e NOx class
- f PIN number: notified body reference
- g Destination country
- h Gas type
- i Gas supply pressure (mbar)
- j Appliance category
- k Domestic hot water heat output (kW)
- l Maximum domestic hot water pressure (bar)
- m Heat output (space heating) (kW)
- n Nominal power (kW)
- o Maximum space heating pressure (bar)
- p Maximum flow temperature (°C)
- q Electrical supply
- r GCN gas council number



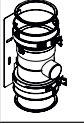

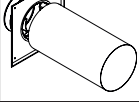



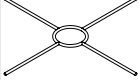






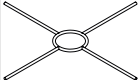
5.2 Combining units and options




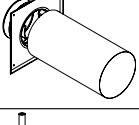

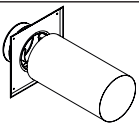



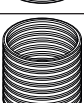

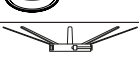

5.2.1 List of options for gas boiler

| Accessories | Part number | Description |
|---|-------------|---|
|  | EKFGP6837 | Roof terminal PP/GLV 60/100 AR460 |
|  | EKFGS0518 | Weather slate steep Pb/GLV 60/100 18°-22° |
|  | EKFGS0519 | Weather slate steep Pb/GLV 60/100 23°-17° |
|  | EKFGP7910 | Weather slate steep PF 60/100 25°-45° |
|  | EKFGS0523 | Weather slate steep Pb/GLV 60/100 43°-47° |
|  | EKFGS0524 | Weather slate steep Pb/GLV 60/100 48°-52° |
|  | EKFGS0525 | Weather slate steep Pb/GLV 60/100 53°-57° |
|  | EKFGP1296 | Weather slate flat Aluminum 60/100 0°-15° |
|  | EKFGP6940 | Weather slate flat Aluminum 60/100 |
|  | EKFGP2978 | Wall terminal kit PP/GLV 60/100 |
|  | EKFGP2977 | Wall terminal kit low profile PP/GLV 60/100 |
|  | EKFGP4651 | Extension PP/GLV 60/100×500 mm |
|  | EKFGP4652 | Extension PP/GLV 60/100×1000 mm |
|  | EKFGP4664 | Elbow PP/GLV 60/100 30° |
|  | EKFGP4661 | Elbow PP/GLV 60/100 45° |
|  | EKFGP4660 | Elbow PP/GLV 60/100 90° |
|  | EKFGP4667 | Meas. tee with inspection panel PP/GLV 60/100 |
|  | EKFGP4631 | Wall bracket Ø100 |
|  | EKFGP1292 | Wall terminal Kit PP/GLV 60/100 |
|  | EKFGP1293 | Wall terminal kit low profile PP/GLV 60/100 |
|  | EKFGP1294 | Plume management kit 60 (UK only) |
|  | EKFGP1295 | Flue deflector 60 (UK only) |
|  | EKFGP1284 | PMK elbow 60 90 (UK only) |
|  | EKFGP1285 | PMK elbow 60 45° (2 pieces) (UK only) |

| Accessories | Part number | Description |
|---|-------------|--|
|  | EKFGP1286 | PMK extension 60 L=1000 includes bracket (UK only) |
|  | EKHY075787 | Propane set |
|  | EKHY090717 | Concentric connection set 80/125 |
|  | EKHY090707 | Dual pipe conversion set |
|  | EKHY093467 | Cover plate for boiler |
|  | EKFGW5333 | Weather slate flat aluminum 80/125 |
|  | EKFGW6359 | Wall terminal kit PP/GLV 80/125 |
|  | EKFGP4801 | Extension PP/GLV 80/125×500 mm |
|  | EKFGP4802 | Extension PP/GLV 80/125×1000 mm |
|  | EKFGP4814 | Elbow PP/GLV 80/125 30° |
|  | EKFGP4811 | Elbow PP/ALU 80/125 45° |
|  | EKFGP4810 | Elbow PP/ALU 80/125 90° |
|  | EKFGP4820 | Inspection elbow Plus PP/ALU 80/125 90° EPDM |
|  | EKFGP6864 | Roof Terminal PP/GLV 80/125 AR300 RAL 9011 |
|  | EKFGT6300 | Weather slate steep Pb/GLV 80/125 18°-22° |
|  | EKFGT6301 | Weather slate steep Pb/GLV 80/125 23°-27° |
|  | EKFGP7909 | Weather slate steep PF 80/125 25°-45° RAL 9011 |
|  | EKFGT6305 | Weather slate steep Pb/GLV 80/125 43°-47° |
|  | EKFGT6306 | Weather slate steep Pb/GLV 80/125 48°-52° |
|  | EKFGT6307 | Weather slate steep Pb/GLV 80/125 53°-57° |
|  | EKFGP1297 | Weather slate flat aluminum 80/125 0°-15° |

5 About the units and options

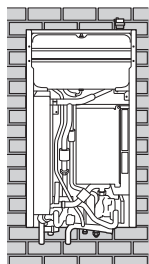
| Accessories | Part number | Description |
|--|-------------|--|
|  | EKFGP6368 | Tee flex 100 boiler connection set 1 |
|  | EKFGP6354 | Flex 100-60 + support elbow |
|  | EKFGP6215 | Tee flex 130 boiler connection set 1 |
|  | EKFGS0257 | Flex 130-60 + support elbow |
|  | EKFGP4678 | Chimney connection 60/100 |
|  | EKFGP5461 | Extension PP 60x500 |
|  | EKFGP5497 | Chimney top PP 100 with included flue pipe |
|  | EKFGP6316 | Adapter flex-fixed PP 100 |
|  | EKFGP6337 | Support bracket top inox Ø100 |
|  | EKFGP6346 | Extension flex PP 100 L=10 m |
|  | EKFGP6349 | Extension flex PP 100 L=15 m |
|  | EKFGP6347 | Extension flex PP 100 L=25 m |
|  | EKFGP6325 | Connector flex-flex PP 100 |
|  | EKFGP5197 | Chimney top PP 130 with included flue pipe |
|  | EKFGS0252 | Adapter flex-fixed PP 130 |
|  | EKFGP6353 | Support bracket top inox Ø130 |

| Accessories | Part number | Description |
|---|-------------|-------------------------------|
|  | EKFGS0250 | Extension flex PP 130 L=130 m |
|  | EKFGP6366 | Connector flex-flex PP 130 |
|  | EKFGP1856 | Flex kit PP Ø60-80 |
|  | EKFGP4678 | Chimney connection 60/100 |
|  | EKFGP2520 | Flex kit PP Ø80 |
|  | EKFGP4828 | Chimney connection 80/125 |
|  | EKFGP6340 | Extension Flex PP 80 L=10 m |
|  | EKFGP6344 | Extension Flex PP 80 L=15 m |
|  | EKFGP6341 | Extension Flex PP 80 L=25 m |
|  | EKFGP6342 | Extension Flex PP 80 L=50 m |
|  | EKFGP6324 | Connector-flex-flex PP 80 |
|  | EKFGP6333 | Spacer PP 80-100 |
|  | EKFGP4481 | Fixation Ø100 |

6 Preparation

6.1 Preparing the gas boiler installation

Make sure that the hydrobox is already mounted to the wall.



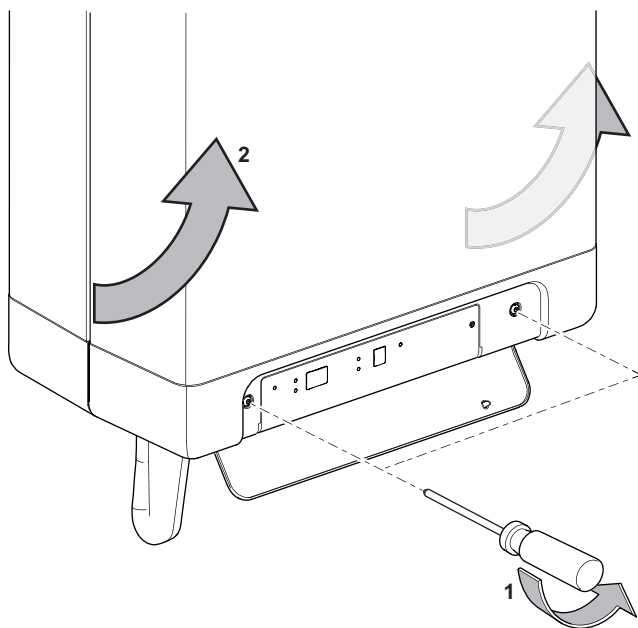
It is recommended to first install:

- the water piping,
- the refrigerant piping,
- the electrical connection to the heat pump module.

7 Installation

7.1 Opening the units

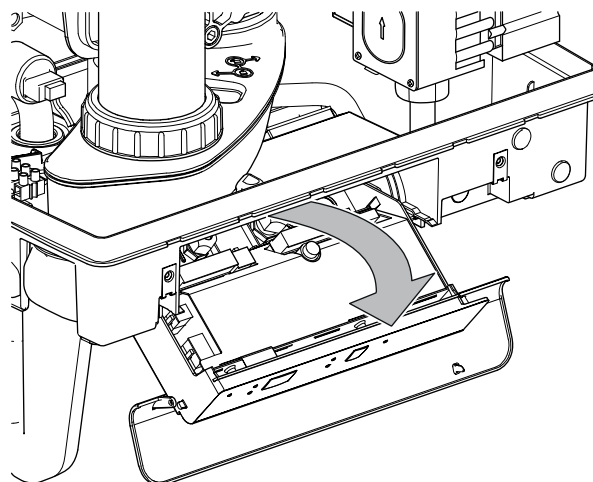
7.1.1 To open the gas boiler



- 1 Open the display cover.
- 2 Unscrew both screws.
- 3 Tilt the front panel towards you and remove the front panel.

7.1.2 To open the switch box cover of the gas boiler

- 1 Open the gas boiler, see ["7.1.1 To open the gas boiler" on page 11](#).
- 2 Pull the boiler controller unit forwards. The boiler controller will tip downwards to provide access.



7.2 Mounting the gas boiler

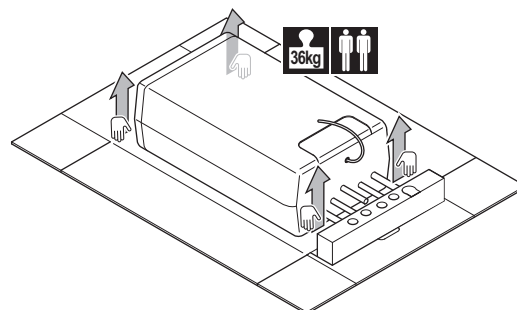


INFORMATION

Removing the top plate of the indoor unit makes it easier to install the gas boiler.

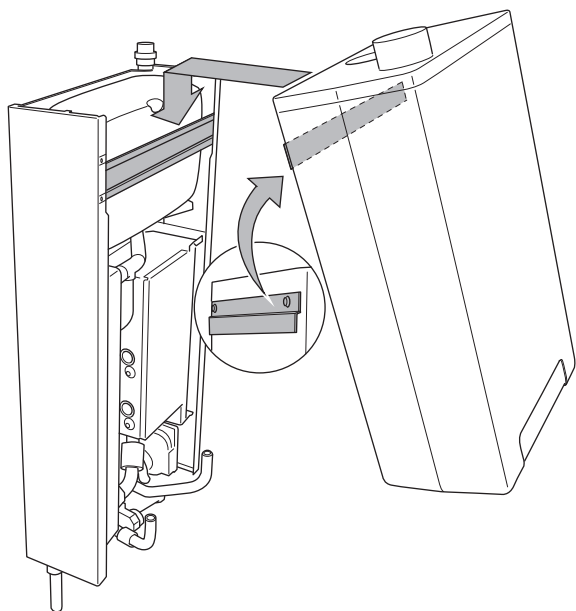
7.2.1 To install the gas boiler

- 1 Lift the unit from the package.

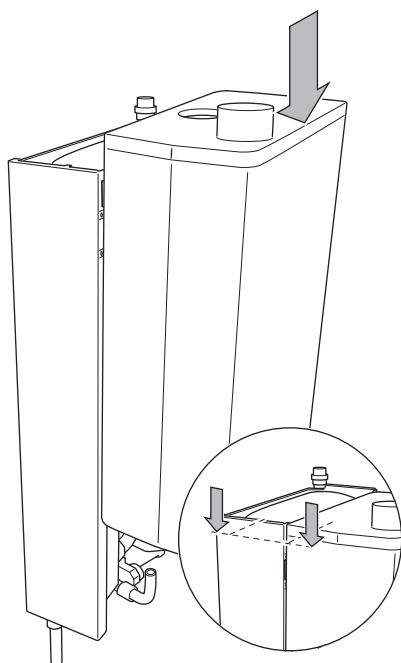


- 2 Remove the top plate from the indoor unit.
- 3 The bracket to mount the boiler on the heat pump module is already mounted to the backside of the gas boiler.
- 4 Lift the boiler. One person lifts the gas boiler on the left side (left hand on the top and right hand on the bottom) and another person lift the gas boiler on the right side (left hand on the bottom and right hand on the top).
- 5 Tilt the top of the unit at the position of the indoor unit mounting bracket.

7 Installation



- 6 Slide the boiler downwards to fix the boiler bracket onto the indoor unit mounting bracket.



- 7 Make sure the gas boiler is fixed properly and well aligned with the indoor unit.

7.2.2 To install the condensate trap

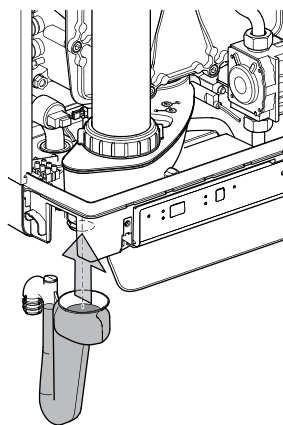


INFORMATION

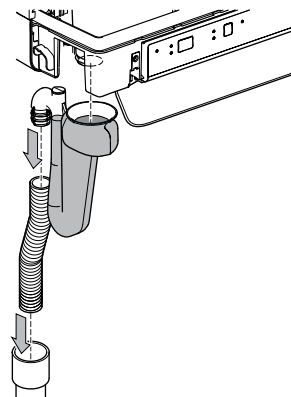
The boiler is provided with a 25 mm flexible pipe on the condensate trap.

Prerequisite: The boiler **MUST** be opened before installing the condensate trap.

- 1 Fit the flexible tube (accessory) to the condensate trap outlet.
- 2 Fill the condensate trap with water.
- 3 Slide the condensate trap as far as possible upwards onto the condensate drain connector below the gas boiler.

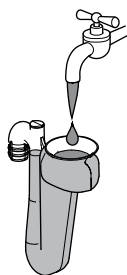


- 4 Connect the flexible tube (where applicable with the overflow pipe from the pressure relief valve) to the drain via an open connection.



WARNING

- ALWAYS fill the condensate trap with water and place it on the boiler before powering up the boiler. See illustration below.
- NOT placing or filling up the condensate trap may cause flue gases to come into the installation room and can lead to dangerous situations!
- In order to place the condensate trap, the front cover **MUST** be pulled forward or removed entirely.



NOTICE

It is recommended that any external condensate pipe is insulated and increased to Ø32 mm in order to prevent the condensate from freezing.

7.3 Condensate pipe work

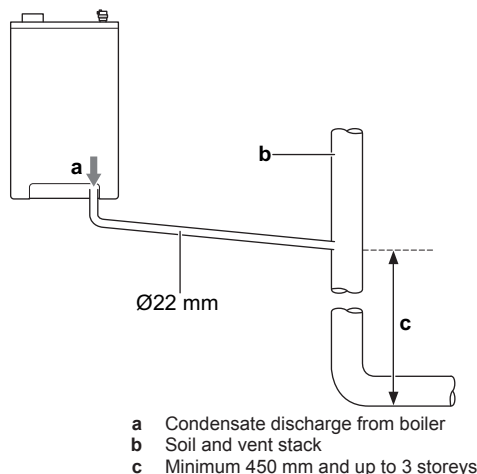


INFORMATION

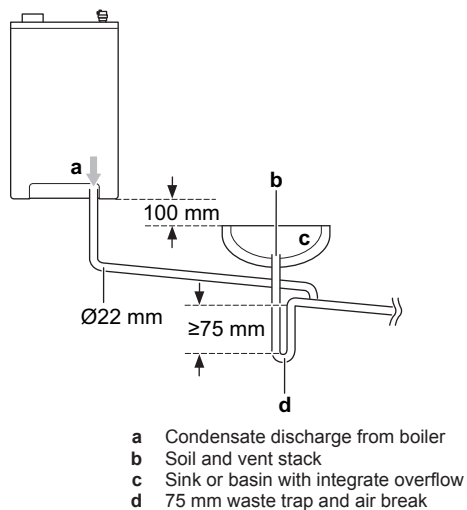
The condensate discharge system **MUST** be made of plastic, no other materials may be used. The discharge duct **MUST** have a minimum gradient of 5~20 mm/m. Condensate discharge via the gutter is **NOT** allowed due to risk of frost and the possible damage to the materials.

7.3.1 Internal connections

If possible, the condensate drain pipe should be routed and terminated so that the condensate drains away from the boiler under gravity to a suitable internal foul water discharge point such as an internal soil and vent stack. A suitable permanent connection to the foul waste pipe should be used.



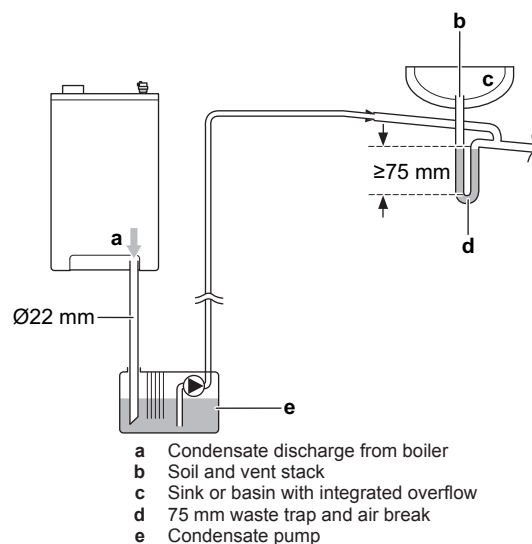
If the first option is **NOT** possible, an internal kitchen or bathroom waste pipe, washing machine pipe can be used. Make sure that the condensate drain pipe is connected downstream of the waste trap.



Condensate pump

Where gravity discharge to an internal termination is **NOT** physically possible or where very long internal runs of drainage pipe would be required to reach a suitable discharge point, condensate should be removed by using a proprietary condensate pump (field supply).

The pump outlet pipe should discharge to a suitable internal foul water discharge point such as an internal soil and vent stack, internal kitchen, bathroom waste pipe, or washing machine waste pipe. A suitable permanent connection to the foul waste pipe should be used.



7.3.2 External connections

If an externally condensate drainage pipe is used, following measures should be made to prevent freezing:

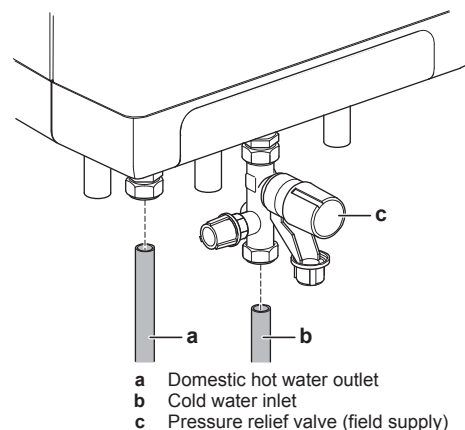
- The pipe should be run internally as far as possible before going to the outside. The pipe diameter should be increased to a minimum inner diameter of 30 mm (typically outer diameter of 32 mm) before it goes through the wall.
- The external run should be kept as short as possible, taking the most vertical route possible to the discharge point. Take into account that there are no horizontal section in which condensate might collect.
- The external pipe should be insulated. Use a suitable waterproof and weather proof insulation ("Class O" pipe insulation is suitable for this purpose).
- The use of fittings and elbows should be kept to a minimum. Any internal burrs should be removed so that the internal pipe section is as smooth as possible.

7.4 Connecting the water piping

7.4.1 Connecting the water piping of the gas boiler

To connect the water piping for domestic hot water

- 1 Flush the installation thoroughly to clean.



- 2 Install a pressure relief valve according to local and national regulations (if required).
- 3 Connect the hot water connection (Ø15 mm).

7 Installation

- 4 Connect the main cold water connection (Ø15 mm).

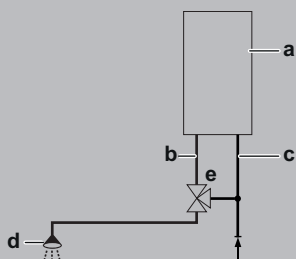


DANGER: RISK OF BURNING

In case of high leaving water set points for space heating (either a high fixed set point or a high weather-dependent set point at low ambient temperatures), the heat exchanger of the boiler can be very hot, for example 70°C.

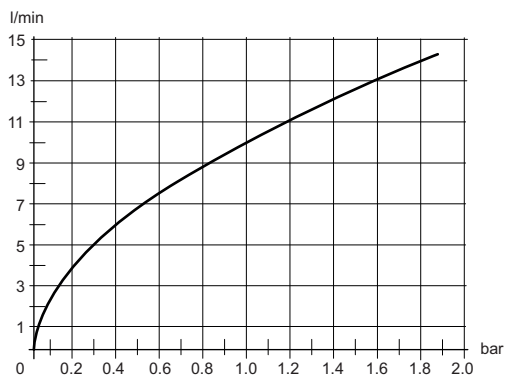
Beware that in case of a tapping demand, the water can initially have this high temperature instead of the requested lower temperature, for example 50°C.

In this case, it is recommended to install a thermostatic valve to prevent scalding. This can be done according to the schematics below.



a=boiler, b=DHW from boiler, c=cold water inlet, d=shower, e=thermostatic valve (field supply)

Flow resistance graph for appliance domestic hot water circuit

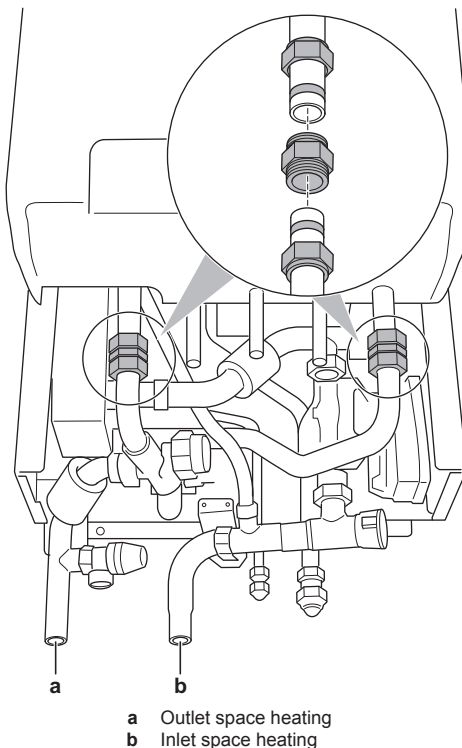


The minimum flow for domestic hot water operation is 2 l/min. The minimum pressure is 0.1 bar. A low flow (<5 l/min) can reduce comfort. Make sure to set the setpoint high enough.

To connect the water piping for space heating

Use the straight brass fitting connections (accessory of the heat pump unit).

- 1 The space heating piping of the boiler will be connected to the indoor unit.
- 2 Install the straight brass fitting connections so that they perfectly match the connection of both modules.
- 3 Tighten the straight brass fitting connections.



NOTICE

Make sure that the straight brass fitting connections are tightened thoroughly to prevent leakage. Maximum torque is 30 N·m.

To fill the domestic water circuit of the gas boiler

- 1 Open the main tap to pressurize the hot water section.
- 2 Vent the exchanger and the pipe system by opening a hot water tap.
- 3 Leave the tap open until all air has disappeared from the system.
- 4 Check all connections for leaks including internal connections.

7.5 Connecting the electrical wiring



DANGER: RISK OF ELECTROCUTION



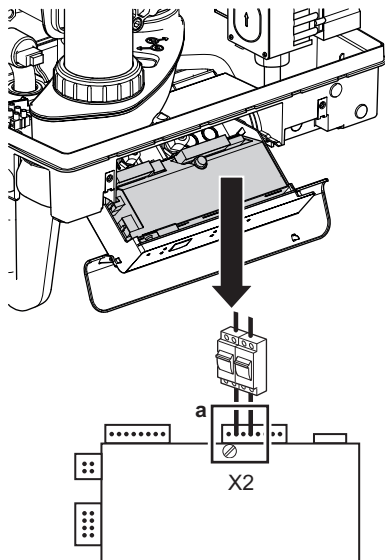
WARNING

ALWAYS use multicore cable for power supply cables.

7.5.1 To connect the main power supply of the gas boiler

- 1 Connect the power supply cable of the gas boiler to a fuse (a) (L: X2-2 (BRN), N: X2-4 (BLU)).
- 2 Connect the earthing of the gas boiler to an earthing terminal.

Result: The gas boiler performs a test. \varnothing appears on the service display. After the test, $_$ appears on the service display (wait mode). The pressure in bar is shown on the main display.



DANGER: RISK OF ELECTROCUTION

A fused spur or an unswitched socket **MUST** be located no more than 1 m from the appliance.

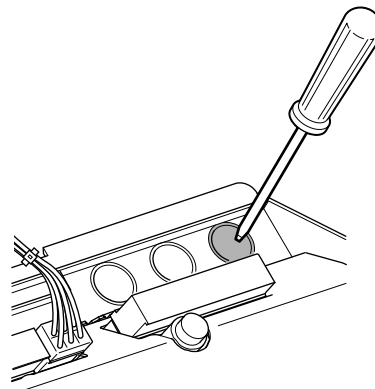


CAUTION

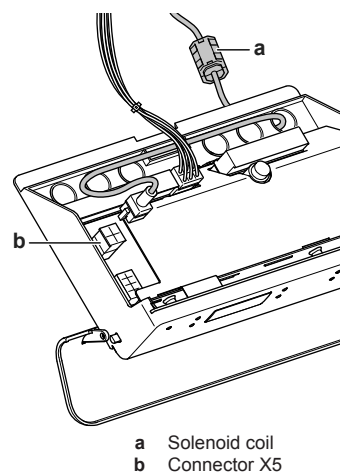
For installation in damp rooms, a fixed connection is obligatory. When working on the electrical circuit **ALWAYS** isolate the electric supply.

7.5.2 To connect the communication cable between gas boiler and indoor unit

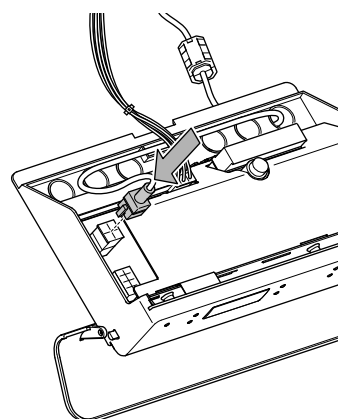
- 1 Open the gas boiler.
- 2 Open the switch box cover of the gas boiler.
- 3 Remove one of the bigger knockout holes on the right side of the switch box of the gas boiler.



- 4 Put the (larger) boiler connector through the knockout hole. Fix the cable in the switch box by routing it behind the pre-mounted wires.

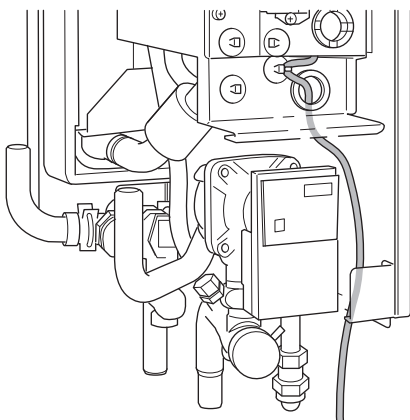


- 5 Plug the gas boiler connector into connector X5 of the gas boiler PCB. Make sure the solenoid coil is outside the gas boiler switch box.

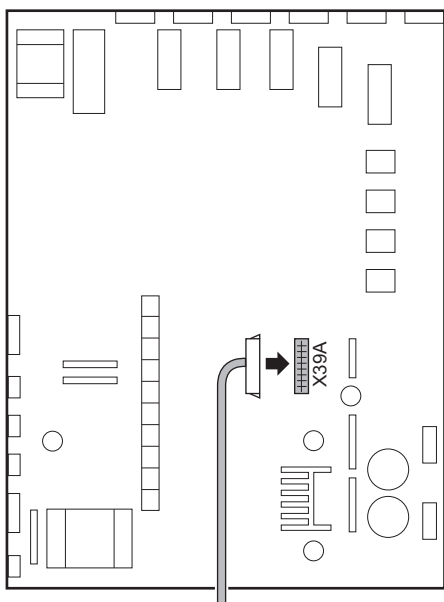


- 6 Route the communication cable from the gas boiler to the indoor unit as in figure below.

7 Installation



- 7 Open the switch box cover of the indoor unit.
- 8 Plug the indoor unit connector into X39A of the indoor unit PCB.

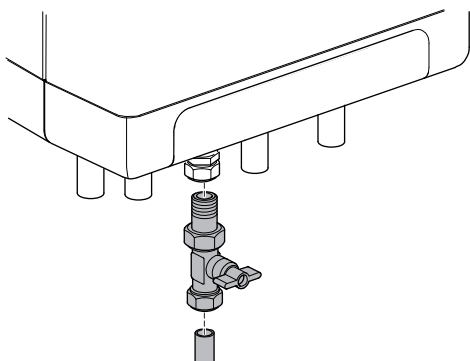


- 9 Close the switch box cover of the indoor unit.
- 10 Close the switch box cover of the gas boiler.
- 11 Close the gas boiler.

7.6 Connecting the gas piping

7.6.1 To connect the gas pipe

- 1 Connect a gas valve to the 15 mm gas connection of the gas boiler and connect it to the field pipe according to local regulations.



- 2 Install a gas mesh filter in the gas connection if the gas may be contaminated.

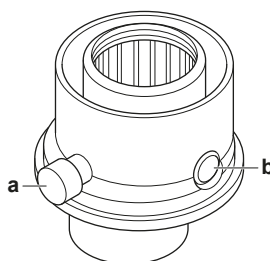
- 3 Connect the gas boiler to the gas supply.
- 4 Check all parts for gas leaks on a pressure of maximum 50 mbar (500 mm H₂O). There may be no stress on the gas supply connection.

7.7 Connecting the boiler to the flue gas system

The gas boiler is designed ONLY for operation independent of room air.

The gas boiler is delivered with a 60/100 concentric flue gas/air intake connection. An adapter piece 80/125 concentric connection is also available.

The concentric adapter piece is equipped with a measuring point for the gas exhaust and one for the air intake.



- a Gas exhaust measuring point
b Air intake measuring point

The air supply and the flue pipe can also be connected separately as a dual pipe connection. An option to change the gas boiler from a concentric to a dual pipe connection is available.



NOTICE

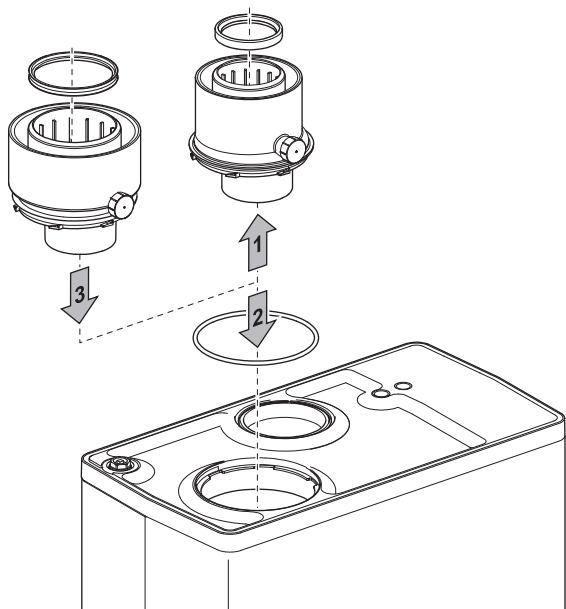
When installing the gas exhaust take the installation of the outdoor unit into account. Make sure the exhaust gases are not sucked into the evaporator.

When installing the gas exhaust and the air intake, take into account the serviceability of the indoor unit. When the gas exhaust/air intake goes backwards over the indoor unit, the expansion vessel cannot be accessed and, if necessary, will have to be replaced outside the unit.

7.7.1 To change the gas boiler to 80/125 concentric connection

The concentric connection can be changed from Ø60/100 to Ø80/125 by an adapter set.

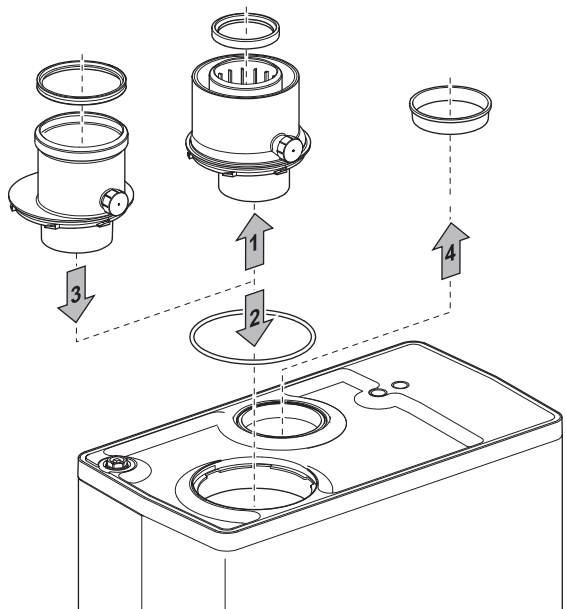
- 1 Remove the concentric pipe from the air supply and combustion gas pipe at the top of the gas boiler by turning counterclockwise.
- 2 Remove the O-ring from the concentric pipe and fit it around the flange of the concentric adapter Ø80/125.
- 3 Place the concentric adapter in the top of the appliance and turn it clockwise so that the measurement nipple points straight forward.
- 4 Fit the concentric pipe for the air supply and combustion gas flue into the adapter. The integral sealing ring ensures an airtight connection.
- 5 Check the connection of the internal flue pipe and the condensate collector. Make sure it is properly connected.



7.7.2 To change the 60/100 concentric connection to a dual pipe connection

The concentric connection can be changed from Ø60/100 to a dual pipe connection 2× Ø80 by an adapter set.

- 1 Remove the concentric pipe from the air supply and combustion gas pipe at the top of the gas boiler by turning counterclockwise.
- 2 Remove the O-ring from the concentric pipe and fit it around the flange of the dual pipe adapter Ø80.
- 3 Place the combustion gas connection (Ø80) in the top of the appliance and turn it clockwise so that the measurement nipple points straight forward. The integral sealing ring ensures an airtight connection.
- 4 Remove the lid from the air supply connection. Make sure to properly connect the air intake. Room air dependent installation is NOT allowed.
- 5 Check the connection of the internal flue pipe and the condensate collector. Make sure it is properly connected.



7.7.3 Calculate the total piping length

When the resistance of the flue pipe and air supply pipe increase, the appliance power will decrease. The maximum permitted reduction in power is 5%.

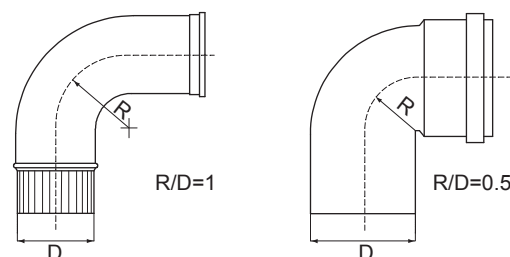
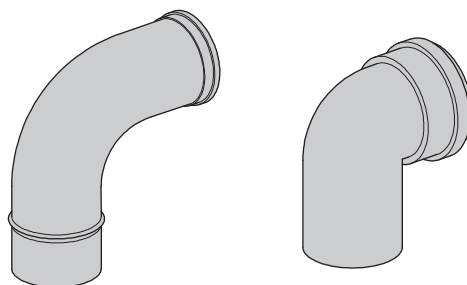
The resistance of the air supply pipe and combustion gas flue depends on:

- the length,
- the diameter,
- all components (bends, elbows,...).

The total permitted pipe length of the air supply and the combustion gas flue is indicated for each appliance category. For dual pipe connection, the indication of pipe length is based on Ø80 mm.

Equivalent length

| | | Length |
|---------|-----------|--------|
| R/D=1 | Bend 90° | 2 m |
| | Bend 45° | 1 m |
| R/D=0.5 | Elbow 90° | 4 m |
| | Elbow 45° | 2 m |

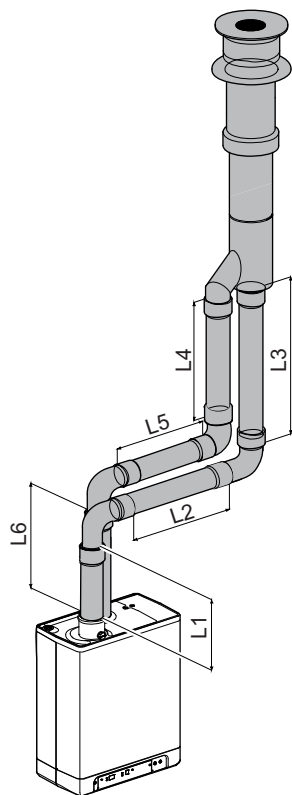


For a dual pipe connection, all defined lengths assume a diameter of 80 mm. In case of smaller or larger pipe diameters, the permissible pipe length is respectively smaller or larger. In case of smaller diameter, the following applies:

- Ø70: 0.59 × the permissible pipe length for Ø80
- Ø60: 0.32 × the permissible pipe length for Ø80
- Ø50: 0.15 × the permissible pipe length for Ø80

Contact the manufacturer to check the calculations for the resistance of the air supply and combustion gas flue pipe and the wall temperature at the end of the combustion gas flue pipe.

7 Installation



Sample calculation for dual pipe application

| Pipe | Pipe length | Total pipe length |
|------------|-----------------------------------|-------------------|
| Flue pipe | $L1+L2+L3+(2 \times 2) \text{ m}$ | 13 m |
| Air supply | $L4+L5+L6+(2 \times 2) \text{ m}$ | 12 m |

Total piping length = sum of the straight pipe lengths + sum of the equivalent pipe length of bends/elbows.

7.7.4 Appliance categories and pipe lengths

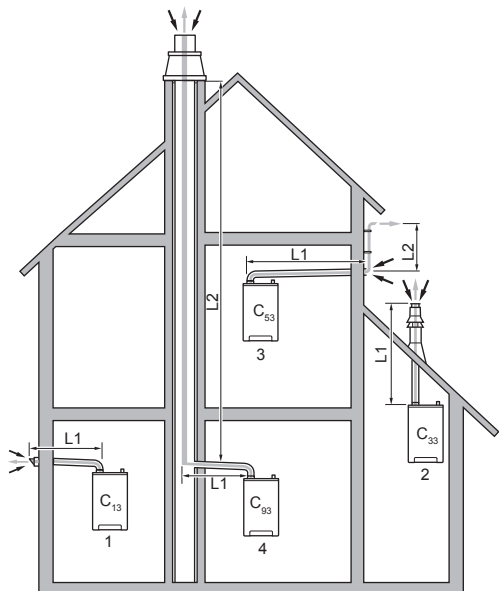
Following installation methods are supported by the manufacturer.

Single boiler installation



INFORMATION

All piping lengths in the tables below are maximum equivalent piping lengths.



The horizontal flue MUST be installed under a 3° fall towards the boiler (50 mm per meter) and MUST be supported with a minimum of 1 bracket at each meter length. Best recommended position of the joint.



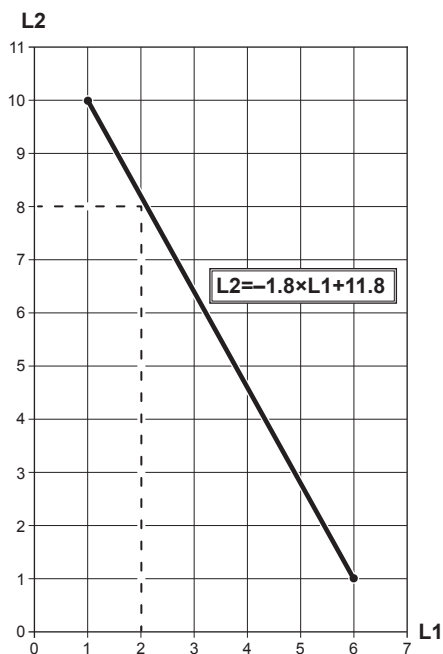
INFORMATION

Flexible flue gas lines may NOT be used in horizontal connection sections.

| C_{13} (1) | C_{33} (2) | C_{13} (1) | C_{33} (2) |
|--------------|--------------|--------------|--------------|
| 60/100 | 60/100 | Twin-80 | Twin-80 |
| L1 (m) | L1 (m) | L1 (m) | L1 (m) |
| 10 | 10 | 80 | 21 |

| C_{13} (1) | C_{33} (2) | C_{93} (4) | C_{53} (3) |
|--------------|--------------|--------------|--------------|
| 80/125 | 80/125 | 80/125 | 80 |
| L1 (m) | L1 (m) | L1 (m) | L2 (m) |
| 29 | 29 | 10 | 25 |
| | | | 60/100 |
| | | | 60 |
| | | | L1 (m) |
| | | | L2 (m) |
| | | | 6 |
| | | | 1 |
| | | | 10 |

Special remark regarding C_{53} : The maximum lengths for L1 and L2 are related to each other. First determine the length of L1; then make use of the graph below to determine the maximum length of L2. For example: if the length of L1 is 2 m, L2 can maximally be 8 m long.

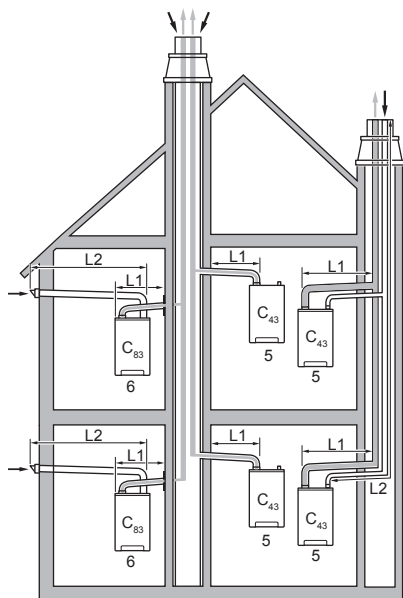


Multi-boiler installation



INFORMATION

All piping lengths in the tables below are maximum equivalent piping lengths.



The horizontal flue **MUST** be installed under a 3° fall towards the boiler (50 mm per meter) and **MUST** be supported with a minimum of 1 bracket at each meter length. Best recommended position of the bracket is just before the joint.



INFORMATION

Flexible flue gas lines may **NOT** be used in horizontal connection sections.



INFORMATION

The maximum lengths in the table below apply to each gas boiler separately.

| C ₈₃ (6) | C ₄₃ (5) | | |
|---------------------|---------------------|--------|-----------|
| Twin-80 | 60/100 | 80/125 | Twin-80 |
| L1+L2 (m) | L1 (m) | L1 (m) | L1+L2 (m) |
| 80 | 10 | 29 | 80 |

Special remark regarding C₈₃: Refer to the table below for the minimum diameters of the combined gas exhaust system.

| Number of units | Minimum Ø |
|-----------------|-----------|
| 2 | 130 |
| 3 | 150 |
| 4 | 180 |
| 5 | 200 |
| 6 | 220 |
| 7 | 230 |
| 8 | 250 |
| 9 | 270 |
| 10 | 280 |
| 11 | 290 |
| 12 | 300 |

Special remark regarding C₄₃: Refer to the table below for the minimum diameters of the combined gas exhaust/air intake system.

| Number of units | Concentric | | Dual pipe | |
|-----------------|-------------|------------|-------------|------------|
| | Gas exhaust | Air intake | Gas exhaust | Air intake |
| 2 | 161 | 302 | 161 | 255 |
| 3 | 172 | 322 | 172 | 272 |
| 4 | 183 | 343 | 183 | 290 |
| 5 | 195 | 366 | 195 | 309 |
| 6 | 206 | 386 | 206 | 326 |
| 7 | 217 | 407 | 217 | 344 |
| 8 | 229 | 429 | 229 | 363 |
| 9 | 240 | 449 | 240 | 380 |
| 10 | 251 | 470 | 251 | 398 |
| 11 | 263 | 493 | 263 | 416 |
| 12 | 274 | 513 | 274 | 434 |
| 13 | 286 | 536 | 286 | 453 |
| 14 | 297 | 556 | 297 | 470 |
| 15 | 308 | 577 | 308 | 488 |
| 16 | 320 | 599 | 320 | 507 |
| 17 | 331 | 620 | 331 | 524 |
| 18 | 342 | 641 | 342 | 541 |
| 19 | 354 | 663 | 354 | 560 |
| 20 | 365 | 683 | 365 | 578 |

Special remark regarding C₉₃: The minimum inner dimensions of the chimney have to be 200×200 mm.

7.7.5 Applicable materials

Materials for the installation of the gas exhaust and/or air intake **MUST** be bought according to the table below.

| | D | BG | BA | HR | HU | RS | SK | SI | ES | PT | PL | GR | CY | IE | RU | TR | CH | UA | MT | EE | LT | LV | BY | UK | FR | B | |
|-----------------|--------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--|
| C ₁₃ | Daikin | | | | | | | | | | | | | | | | | | | | | | | | | | |
| C ₃₃ | Daikin | | | | | | | | | | | | | | | | | | | | | | | | | | |
| C ₄₃ | Daikin | | | | | | | | | | | | | | | | | | | | | | | | | | |
| C ₅₃ | Daikin | | | | | | | | | | | | | | | | | | | | | | | | | | |
| C ₆₃ | (a) | (a) | (a) | (a) | (a) | (b) | (a) | (a) | (a) | (a) | (b) | (a) | (b) | (b) | (b) | (b) | (b) | (a) | (b) | (b) | (b) | (b) | (b) | (a) | (a) | (b) | |
| C ₈₃ | Daikin | | | | | | | | | | | | | | | | | | | | | | | | | | |
| C ₉₃ | Daikin | | | | | | | | | | | | | | | | | | | | | | | | | | |

- (a) Gas exhaust/air intake parts can be bought from the 3rd party. All parts purchased from an external supplier **MUST** comply with EN14471.
- (b) NOT allowed.

7 Installation

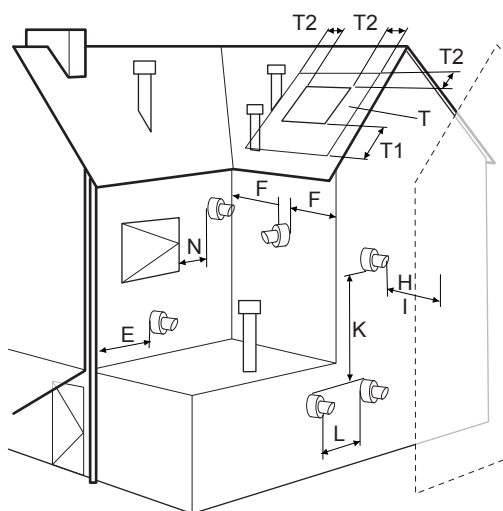
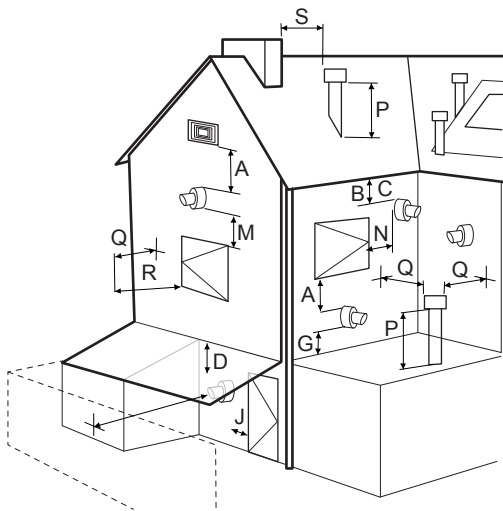
7.7.6 Flue pipe position

See the local and national regulations.

Especially for UK:

Only use flue products approved by the boiler manufacturer, which can be bought from the supplier of your boiler.

Refer to the field supplied accessories for all available accessories.



| | Terminal position | Minimum distance (mm) |
|---|--|-----------------------|
| A | Directly below an open able window or other opening (e.g. air brick) | 300 |
| B | Below gutters, soil pipes or drain pipes | 75 |
| C | Below eaves | 200 |
| D | Below balconies or car front roofs | |
| E | From vertical drain pipes and soil pipe | 150 |
| F | From internal or external corners | 300 |
| G | Above ground, roof or balcony level | |
| H | From a surface facing a terminal | 600 |
| I | From a terminal discharging towards another terminal | 1200 |
| J | From an opening in a car port (e.g. door, window) into a dwelling | |
| K | Vertically from a terminal on the same wall | 1500 |

| | Terminal position | Minimum distance (mm) |
|----|--|-----------------------|
| L | Horizontally from a terminal on the same wall | 300 |
| M | Above an opening, air brick, opening windows, etc. | |
| N | Horizontally to an opening, air brick, opening windows, etc. | |
| P | Above roof level (to base terminal) | |
| Q | From an adjacent wall to flue | |
| R | From an adjacent opening window | 1000 |
| S | From another roof terminal | 600 |
| - | From an external boundary. Note: If the terminal is facing a boundary, it is recommended that an anti-plume kit be fitted. | |
| T | Terminals adjacent to windows or openings on pitched and flat roofs: The flue should NOT penetrate this area. | 2000 |
| T1 | | |
| T2 | | 600 |



NOTICE

The boiler manufacturer cannot be held responsible for atmospheric conditions when siting flue terminals.



CAUTION

Once the flue system has been installed and the appliance commissioned, the installer should observe the plume direction. Particular attention should be drawn to plume vapour reentering the gas boiler via the air intake. If this occurs, it is highly possible the flue is fitted with a negative pressure area and therefore a plume management kit MUST be fitted.

7.7.7 Insulation of the gas exhaust and air intake

Condensation may occur on the outside of the pipe material when the material temperature is low and the environment temperature is high with a high humidity. Use 10 mm damp-proof insulation material when there is a risk of condensation.

7.7.8 Fitting a horizontal flue system

The 60/100 mm horizontal flue system may be extended up to a maximum length as specified in the table indicating the maximum pipe lengths. Calculate the equivalent length according to the specifications in this manual.



CAUTION

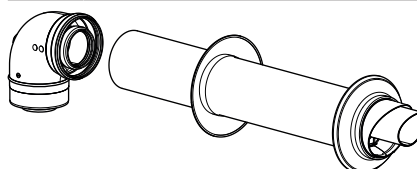
Read the installation manuals of the field supplied parts.

The horizontal flue MUST be installed under a 3° fall towards the boiler (50 mm per meter) and MUST be supported with a minimum of 1 bracket at each meter length. Best recommended position of the bracket is just before the joint.



INFORMATION

Flexible flue gas lines may NOT be used in horizontal connection sections.



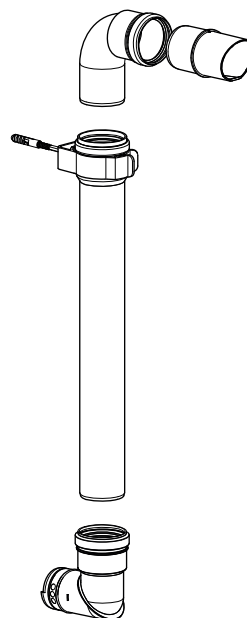
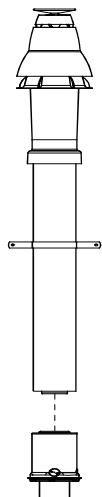
7.7.9 Fitting a vertical flue system

A vertical 60/100 mm flue kit is also available. By using additional components available from your boiler supplier, the kit can be extended up to a maximum length as specified in the table indicating the maximum pipe lengths (excluding the initial boiler connection).



CAUTION

Read the installation manuals of the field supplied parts.



7.7.10 Plume management kit

See the local and national regulations.

Especially for UK:

The plume management kit comprises of a 710 mm horizontal section elbow to connect the 1 m vertical condensing tube, which has a horizontal or vertical terminal dependant on your requirements. The maximum length of the horizontal flue including the terminal but excluding the initial elbow from the boiler and 1 m vertical condensing tube is 7 m.



NOTICE

For each additional 90° elbow used the maximum flue length MUST be reduced by 1.5 m whilst the use of 2× 45° bends warrants a reduction of 2 m.

The horizontal part of the flue MUST be installed under a 3° fall towards the boiler (5 mm per m) and MUST be supported with a minimum of 1 bracket at each 1 m length. Best recommended position of the bracket is just before the joint.



CAUTION

- Sealing rings should ONLY be moisturized with water before use. Do NOT use soap or other detergents.
- When installing flues in voids, make sure that they are connected and fixed correctly. If in an existing situation a visual inspection is NOT possible, the boiler must NOT be commissioned and remain disconnected from the gas supply until suitable access has been realised.
- Make sure to follow the manufacturer's instructions regarding maximum length of the flue system, the appropriate flue material, correct jointing methods and the maximum distance between flue support.
- Make sure that all joints and seams are gastight and watertight.
- Make sure that the flue system has a uniform gradient back to the boiler.

7.7.11 Flues in voids

Especially for UK:

The flue system must be connected in accordance with the manufacturers instructions before firing the boiler.

The term void includes ceiling voids, floor voids, purpose built enclosures, service risers, roof spaces or any other enclosure that will restrict access to inspect the flue.

To allow visual inspection, without reliance on devices such as endoscopes, cameras and mirrors, inspection hatches must be provided along the entire length of the flue.

Hatches must be a minimum of 300 mm×300 mm and positioned with the edge of the inspection hatch to 1.5 m of any joint and at changes of direction. Bends should be viewable from both directions where the inspection hatch cannot be positioned at the bend.

Where suitable access is not provided the appliance must NOT be commissioned and must be disconnected from the gas supply.

Additionally the entire flue and all flue seals must be installed in accordance with the requirements of BS5440:

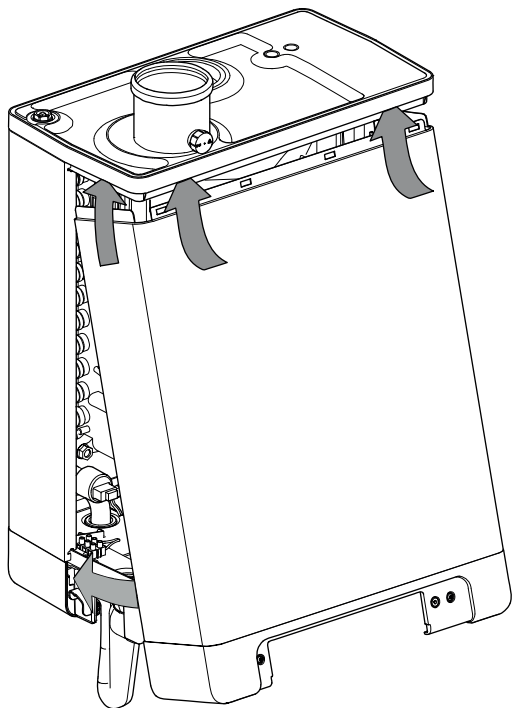
- Check if the condensate trap is filled with water and correctly connected to the boiler.
- All flue joints are correctly made, unstressed and adequately supported.
- All parts of the flue can be visually inspected. Ensure suitable access where flue is positioned within voids.

8 Configuration

7.8 Finishing the gas boiler installation

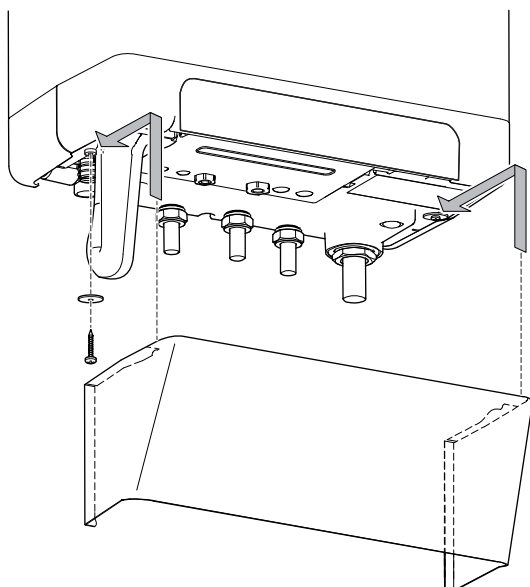
7.8.1 To close the gas boiler

- 1 Hook the top of the front panel into the top of the gas boiler.



- 2 Tilt the bottom side of the front panel towards the gas boiler.
- 3 Screw both screws of the cover.
- 4 Close the display cover.

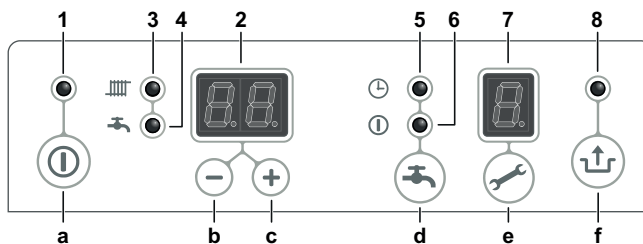
7.8.2 To install the cover plate



8 Configuration

8.1 Gas boiler

8.1.1 Overview: Configuration



Read out

- 1 On/off
- 2 Main display
- 3 Space heating operation
- 4 Domestic hot water operation
- 5 Domestic hot water comfort function eco
- 6 Domestic hot water comfort function on (continuous)
- 7 Service display
- 8 Flashes to indicate a fault

Operation

- a On/off button
- b - button
- c + button
- d Domestic hot water function off/eco/on
- e Service button
- f Reset button

8.1.2 Basic configuration

To turn on/off the gas boiler

- 1 Push the ① button.

Result: The green LED above the ① button will light up when the boiler is ON.

When the gas boiler is OFF, _ is displayed on the service display to indicate that the power is ON. In this mode, the pressure in the space heating installation will also be displayed on the main display (bar).


Domestic hot water comfort function

This function can be operated with the domestic hot water comfort key (↔). The following functions are available:

- On: The ① LED lights up. The domestic hot water comfort function is switched on. The heat exchanger will be kept on temperature to assure instant delivery of hot water.
- Eco: The ⊕ LED lights up. The domestic hot water comfort function is self-learning. The appliance will learn to adapt to the pattern of use of hot tap water. For example: the temperature of the heat exchanger will NOT be maintained during the night or in case of long absence.
- Off: Both LED's are OFF. The temperature of the heat exchanger is NOT maintained. For example: It will take a while to deliver hot water to the hot water taps. If there is no need for immediate hot water delivery, the domestic hot water comfort function can be turned off.

To reset the gas boiler

Resetting is only possible when an error occurs.

Prerequisite: Flashing LED above the  button and an error code on the main display.

Prerequisite: Check the meaning of the error code (see ["Error codes of the gas boiler" on page 32](#)) and resolve the cause.

- 1 Press  to restart the gas boiler.

Maximum space heating supply temperature

See the user reference guide of the indoor unit for more details.

Domestic hot water temperature

See the user reference guide of the indoor unit for more details.

Keep hot function

The reversible heat pump features a keep hot function that keeps the heat exchanger hot continuously to prevent sweat from occurring in the gas boiler switch box.


In case of heating only models, this function can be deactivated through the parameter settings of the gas boiler.



INFORMATION












Do NOT deactivate the keep hot function if the gas boiler is connected to a reversible indoor unit. It is recommended to always deactivate the keep hot function if the gas boiler is connected to a heating only indoor unit.

Frost protection function

The boiler is equipped with an internal frost protection function that automatically operates when necessary, even if the boiler is turned off. If the heat exchanger temperature drops too low, the burner will switch on until the temperature is sufficiently high again. When frost protection is active,  is displayed on the service display.

To set the parameters via the service code



The gas boiler is factory set in accordance with the default settings. Take into account the remarks in the table below when changing the parameters.

- 1 Press simultaneously on  and  until  appears on the main and the service display.
- 2 Use the  and  buttons to set  (service code) on the main display.
- 3 Press the  button to set the parameter on the service display.
- 4 Use the  and  buttons to set the parameter to the desired value on the service display.
- 5 When all settings are done, press  until  appears on the service display.









Result: The gas boiler has now been reprogrammed.



INFORMATION

- Press the  button to exit the menu without storing the parameter changes.
- Press the  button to load the default settings of the gas boiler.

Parameters on the gas boiler

| Parameter | Setting | Range | Default settings | Description |
|---|--|-----------|------------------|---|
|  | Service code | — | — | To access the installer settings, enter the service code (=15) |
|  | Installation type | 0~3 | 0 | <ul style="list-style-type: none"> ▪ 0=Combi ▪ 1=Heating only + external domestic hot water tank ▪ 2=Domestic hot water only (no heating system required) ▪ 3=Heating only It is recommended not to modify this setting. |
|  | Space heating pump continuous | 0~3 | 0 | <ul style="list-style-type: none"> ▪ 0=Post purge period only ▪ 1=Pump continuously active ▪ 2=Pump continuously active with MIT switch ▪ 3=Pump on with external switch This setting has no effect. |
|  | Maximum space heating power set | c~85% | 70% | Maximum power in heating. This is a percentage of the maximum set in parameter h. We strongly recommend not modifying this setting. |
|  | Maximum capacity space heating pump | — | 80 | There is no space heating pump in the gas boiler. Changing this setting has no effect. |
|  | Maximum domestic hot water power set | d~100% | 100% | Maximum power in instant domestic hot water. This is a percentage of the maximum set in parameter h. Because of the 2-digit display, the highest displayable value is 99. It is however possible to set this parameter to 100% (default setting). We strongly recommend not modifying this setting. |
|  | Minimum supply temperature of the heat curve | 10°C~25°C | 15°C | Do NOT modify this setting on the boiler. Use the user interface instead. |
|  | Maximum supply temperature of the heat curve | 30°C~90°C | 90°C | Do NOT modify this setting on the boiler. Use the user interface instead. |

8 Configuration

| Parameter | Setting | Range | Default settings | Description |
|-----------|--|-----------------|------------------|---|
| 6 | Minimum outside temperature of the heat curve | -9°C~10°C | -7°C | Do NOT modify this setting on the boiler. Use the user interface instead. |
| 7 | Maximum outside temperature of the heat curve | 15°C~30°C | 25°C | Do NOT modify this setting on the boiler. Use the user interface instead. |
| 8 | Space heating pump post purge period | 0~15 min | 1 min | Changing this setting has no effect on the operation of the unit. |
| 9 | Space heating pump post purge period after domestic hot water operation | 0~15 min | 1 min | Changing this setting has no effect on the operation of the unit. |
| R | Position 3-way valve or electric valve | 0~3 | 0 | <ul style="list-style-type: none"> 0=Powered during space heating 1=Powered during domestic hot water 2=Powered during every heat demand (space heating, domestic hot water, eco/comfort) 3=Zone regulation |
| b | Booster | 0~1 | 0 | Changing this setting has no effect on the operation of the unit. |
| Ĉ | Step modulation | 0~1 | 1 | <ul style="list-style-type: none"> 0=OFF during space heating operation 1=ON during space heating operation It is recommended not to modify this setting. |
| c | Minimal space heating rpm | 23%~50% | 23% | Adjustment range 23~50% (40=propane). It is recommended not to modify this setting in case of natural gas. |
| c. | Minimum capacity space heating pump | — | 40 | There is no space heating pump in the gas boiler. Changing this setting has no effect. |
| d | Minimal domestic hot water rpm | 23%~50% | 23% | Adjustment range 23~50% (40=propane). It is recommended not to modify this setting in case of natural gas. |
| E | Minimal supply temperature during OT demand. (OpenTherm thermostat) | 10°C~16°C | 40°C | Changing this setting has no effect on the operation of the unit. |
| E. | Reversible setting | 0~1 | 1 | <p>This setting activates the keep hot function of the gas boiler. It is only used with reversible heat pump models and should NEVER be deactivated. It MUST be deactivated for heating only models (set to 0).</p> <ul style="list-style-type: none"> 0=disabled 1=enabled |
| F | Start rpm space heating | 50%~99% | 50% | This is the fan rpm before heating ignition. It is recommended not to modify this setting. |
| F. | Start rpm domestic hot water | 50%~99% | 50% | This is the fan rpm before instant domestic hot water ignition. It is recommended not to modify this setting. |
| h | Maximum fan rpm | 45~50 | 48 | Use this parameter to set the maximum fan rpm. It is recommended not to modify this setting. |
| n | Set point space heating (flow temperature) during heating external domestic hot water tank | 60°C~90°C | 85°C | Do NOT modify this setting on the boiler. Use the user interface instead. |
| n. | Comfort temperature | 0°C / 40°C~65°C | 0°C | Temperature used for eco/comfort function. When the value is 0°C, the eco/comfort temperature is the same as the domestic hot water setpoint. Otherwise, the eco/comfort temperature is between 40°C and 65°C. |
| Q. | Waiting time after a space heating demand from a thermostat. | 0 min~15 min | 0 min | Changing this setting has no effect on the operation of the unit. |
| o | Waiting time after a domestic hot water demand before a space heating demand is answered. | 0 min~15 min | 0 min | Amount of time the boiler waits before answering a space heating demand after a domestic hot water demand. |
| o. | Number of eco days. | 1~10 | 3 | Number of eco days. |
| P | Anti-cycling period during space heating operation | 0 min~15 min | 5 min | Minimal switch-off time in space heating operation. It is recommended not to modify this setting. |

| Parameter | Setting | Range | Default settings | Description |
|-----------|--|----------|------------------|--|
| P. | Reference value for domestic hot water | 24-30-36 | 36 | <ul style="list-style-type: none"> 24: Not applicable. 30: Not applicable. 36: Only for EHYKOMB33AA*. |

Maximum space heating power setting

The maximum space heating power setting (3) is factory set to 70%. If more or less power is required, you can change the fan rpm. The table below shows the relationship between the fan rpm and the appliance power. It is strongly recommended NOT to modify this setting.

| Desired power (kW) | Setting on service display (% of max. rpm) |
|--------------------|--|
| 26.2 | 83 |
| 25.3 | 80 |
| 22.0 | 70 |
| 19.0 | 60 |
| 15.9 | 50 |
| 12.7 | 40 |
| 9.6 | 30 |
| 7.0 | 25 |

Note that for the gas boiler the power during burning is increased slowly and is reduced as soon as the supply temperature is reached.

Frost protection function

The boiler is equipped with an internal frost protection function that automatically operates when necessary, even if the boiler is turned off. If the heat exchanger temperature drops too low, the burner will switch on until the temperature is sufficiently high again. When frost protection is active, 7 is displayed on the service display.

To change to a different type of gas



CAUTION

Work on gas carrying parts may ONLY be carried out by a qualified competent person. ALWAYS comply with local and national regulations. The gas valve is sealed. In Belgium it is NOT allowed to change the gas type and/or break the seal. Contact your local dealer.

If a different type of gas is connected to the appliance than that for which the appliance has been set by the manufacturer, the gas metering MUST be replaced. Conversion sets for other types of gas are available to order. See "5.2.1 List of options for gas boiler" on page 9.

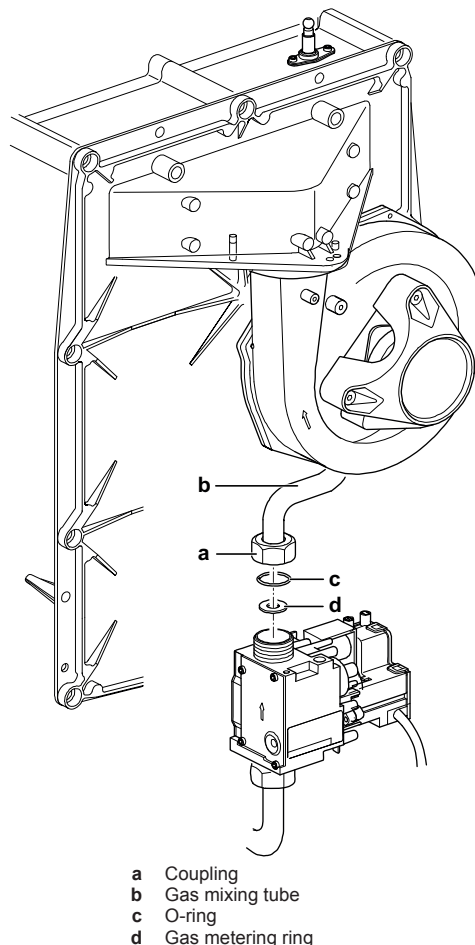
- 1 Switch the boiler off and isolate the boiler from the mains power.
- 2 Close the gas tap.
- 3 Remove the front panel from the appliance.
- 4 Unscrew the coupling (a) above the gas valve and twist the gas mixing tube towards the rear (b).
- 5 Replace the O-ring (c) and the gas restriction (d) with the rings from the conversion set.
- 6 Reassemble in reverse sequence.
- 7 Open the gas tap.
- 8 Check the gas connections before the gas valve for gastightness.
- 9 Switch on the mains power.
- 10 Check the gas connections after the gas valve for gastightness (during operation).

11 Now check the setting of the CO₂ percentage at high setting (H in display) and low setting (L in display).

12 Put a sticker indicating the new gas type on the bottom of the gas boiler, next to the nameplate.

13 Put a sticker indicating the new gas type next to the gas valve, over the existing one.

14 Put the front panel back in its place.



- a Coupling
- b Gas mixing tube
- c O-ring
- d Gas metering ring



INFORMATION

The gas boiler is configured for operation with gas type G20 (20 mbar). However, if the gas type present is G25 (25 mbar), the gas boiler can still be operated without modification.

About the carbon dioxide setting

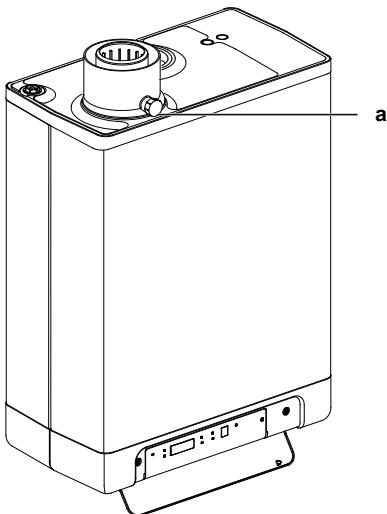
The CO₂ setting has been set in the factory and in principle requires no adjustments. The setting can be checked by measuring the CO₂ percentage in the combustion gases. In case of possible disturbance of the adjustment, replacement of the gas valve or conversion to another gas type the adjustment must be checked and if necessary set according to the instructions below.

Always check the CO₂ percentage when the cover is open.

8 Configuration

To check the carbon dioxide setting

- 1 Switch off the heat pump module with the user interface.
- 2 Switch off the gas boiler with the \odot button. $_$ appears on the service display.
- 3 Remove the front panel from the gas boiler.
- 4 Remove the sampling point (a) and insert a suitable flue gas analyser probe.



INFORMATION

Make sure the start-up procedure of the analyser is completed before inserting the probe into the sampling point.



INFORMATION

Allow the gas boiler to operate steadily. Connecting the measuring probe before stable operation can give incorrect readings. It is recommended to wait at least 30 minutes.

- 5 Switch on the gas boiler with the \odot button and create a space heating demand.
- 6 Select High setting by simultaneously pressing \swarrow and $+$ twice. Capital H will appear on the service display. The user interface will display Busy. Do NOT test when lowercase h is displayed. If this is the case, press \swarrow and $+$ again.
- 7 Allow readings to stabilise. Wait for at least 3 minutes and compare the CO₂ percentage with the values in the table below.

| CO ₂ value at maximum power | Natural gas G20 | Natural gas G25 (in Belgium) | Propane P G31 (30/50 mbar) | Propane P G31 (37 mbar) |
|--|-----------------|------------------------------|----------------------------|-------------------------|
| Maximum value | 9.6 | 8.3 | 10.8 | |
| Minimum value | 8.6 | 7.3 | 9.8 | |

- 8 Note down the CO₂ percentage at maximum power. This is important with regard to the next steps.



CAUTION

It is NOT possible to adjust the CO₂ percentage when test program H is running. When the CO₂ percentage deviates from the values in the table above, please contact your local service department.

- 9 Select Low setting by simultaneously pressing \swarrow and $_$ buttons once. $_$ will appear on the service display. The user interface will display Busy.
- 10 Allow readings to stabilise. Wait for at least 3 minutes and compare the CO₂ percentage with the values in the table below.

| CO ₂ value at minimum power | Natural gas G20 | Natural gas G25 (in Belgium) | Propane P G31 (30/50 mbar) | Propane P G31 (37 mbar) |
|--|-----------------|------------------------------|----------------------------|-------------------------|
| Maximum value | (a) | | | |
| Minimum value | 8.4 | 7.4 | 9.4 | 9.4 |

(a) CO₂ value at maximum power recorded at High setting.

- 11 If the CO₂ percentage at maximum and minimum power is within the range expressed in the tables above, the CO₂ setting of the boiler is correct. If NOT, adjust the CO₂ setting according to the instructions in the chapter below.

- 12 Switch off the appliance by pressing the \odot button and put the sampling point back in its place. Make sure it is gastight.

- 13 Put the front panel back in its place.



CAUTION

Work on gas carrying parts may only be carried out by a qualified competent person.

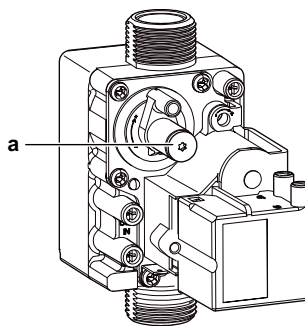
To adjust the carbon dioxide setting



INFORMATION


Only adjust the CO₂ setting when you have checked it first and are sure adjustment is necessary. No adjustment to the gas valve should be made without prior permission of your local Daikin dealer. In Belgium it is NOT allowed to adjust the gas valve and/or break its seal. Contact your dealer.

- 1 Remove the cap that covers the adjustment screw. In the illustration, the cover cap is already removed.
- 2 Turn the screw (a) to increase (clockwise) or decrease (counterclockwise) the CO₂ percentage. See the table below for the desired value.



a Adjusting screw with cover

| Measured value at maximum power | Adjustment values CO ₂ (%) at minimum power (front cover opened) | |
|---------------------------------|---|---------------------------------|
| | Natural gas 2H (G20, 20 mbar) | Propane 3P (G31, 30/50/37 mbar) |
| 10.8 | — | 10.5±0.1 |
| 10.6 | | 10.3±0.1 |
| 10.4 | | 10.1±0.1 |
| 10.2 | | 9.9±0.1 |
| 10.0 | | 9.8±0.1 |
| 9.8 | | 9.6±0.1 |
| 9.6 | 9.0±0.1 | — |
| 9.4 | 8.9±0.1 | |
| 9.2 | 8.8±0.1 | |
| 9.0 | 8.7±0.1 | |
| 8.8 | 8.6±0.1 | |
| 8.6 | 8.5±0.1 | |

- 3 After measuring the CO₂ percentage and adjusting the setting, put the cover cap and the sampling point back in their place. Make sure they are gastight.
- 4 Select High setting by simultaneously pressing  and **+** twice. Capital H will appear on the service display.
- 5 Measure the CO₂ percentage. If the CO₂ percentage still deviates from the values in the table indicating the CO₂ percentage at maximum power, contact your local dealer.
- 6 Press **+** and **-** simultaneously to exit the test program.
- 7 Put the front panel back in its place.

9 Operation

9.1 Overview: Operation

The gas boiler is a modulating, high-efficiency boiler. This means that the power is adjusted in line with the desired heat requirement. The aluminium heat exchanger has 2 separate copper circuits. As a result of the separately constructed circuits for space heating and domestic hot water, the heating and the hot water supply can operate independently, but not simultaneously.

The gas boiler has an electronic boiler controller which does the following when heating or hot water supply is required:

- starting the fan,
- opening the gas valve,
- igniting the burner,
- constantly monitoring and controlling the flame.

It is possible to use the boiler's domestic hot water circuit without connecting and filling the central heating system.

9.2 Heating

Heating is controlled by the indoor unit. The boiler will start-up the heating process when there is a request from the indoor unit.

9.3 Domestic hot water

Because supplying hot water has priority over heating, the boiler will switch to domestic hot water mode whenever there is a hot water demand. When a simultaneous heating demand occurs:


- during heat pump only operation, the heat pump will provide heat and produce domestic hot water. The boiler will be bypassed.
- during boiler only operation, and with the boiler in domestic hot water mode, space heating will NOT be provided, but domestic hot water will.
- during simultaneous heat pump and boiler operation, the heat pump will provide heat and the boiler will be bypassed and switch to domestic hot water mode and provide domestic hot water.

9.4 Operation modes


The following codes on the service display indicate the following operating modes.

- Off

The gas boiler is out of operation but is supplied with electric power. There will be no response on space heating and/or domestic hot water demands. Frost protection is active. This means that the exchanger is heated up if the water temperature in the gas boiler is too low. If applicable, the keep hot function will also be active.

If frost protection or keep hot function is activated,  will be displayed (heating the exchanger). In this mode, the pressure (bar) in the space heating installation can be read on the main display.

Waiting mode (blank service display)

The LED at the  button is lit and possibly also one of the LEDs for the domestic hot water comfort function. The gas boiler is waiting for a space heating and/or domestic hot water demand.

Pump overrun of space heating

After each space heating operation, the pump continues to run. This function is controlled by the indoor unit.

! Boiler shutdown when the required temperature is reached

The boiler controller can temporarily stop the requested space heating demand. The burner will stop. The shutdown occurs because the requested temperature is reached. When the temperature drops too fast and the anti-cycle time has passed, the shutdown will be cancelled.

Self-test

The sensors check the boiler controller. During the check-up, the boiler controller does NOT perform any other tasks.

Ventilation

When the appliance is started, the fan goes to starting speed. When the starting speed is reached, the burner is lit. The code will also be visible when post-ventilation is taking place after the burner has stopped.

Ignition

When the fan has reached its starting speed, the burner is ignited by means of electric sparks. During ignition the code will be visible on the service display. If the burner does NOT ignite, a new ignition attempt occurs after 15 seconds. If after 4 ignition attempts the burner is NOT yet burning, the boiler will go into fault mode.


Domestic hot water operation

The domestic hot water supply has priority over space heating performed by the gas boiler. If the flow sensor detects a domestic hot water demand of more than 2 l/min, space heating by the gas boiler will be interrupted. After the fan has reached speed code and ignition is done, the boiler controller goes into domestic hot water mode.

During the domestic hot water operation, the fan speed and hence the appliance power are controlled by the gas boiler controller so that the domestic hot water temperature reaches the domestic hot water temperature setting.

The domestic hot water supply temperature must be set on the user interface of the hybrid module. See the user reference guide for more details.

Domestic hot water comfort function/Frost protection/Keep hot function

 appears on the display when either the domestic hot water comfort function, the frost protection function or the keep hot function is active.

space heating operation

When a space heating request is received from the indoor module, the fan is started, followed by the ignition, and the space heating operation mode. During the space heating operation, the fan speed and hence the appliance power are controlled by the gas boiler controller so that the space heating water temperature reaches the desired space heating supply temperature. During the space heating operation, the requested space heating supply temperature is indicated on the operating panel.

The space heating supply temperature must be set on the user interface of the hybrid module. See the user reference guide for more details.

10 Commissioning

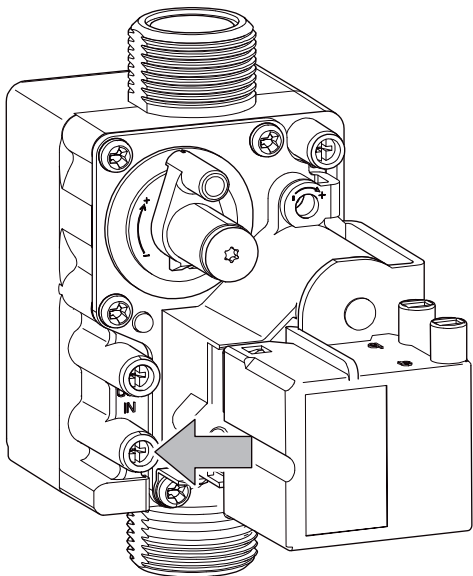
10 Commissioning

Especially for UK:

At the time of commissioning, complete all relevant sections of the Benchmark Checklist on the backpages of this document.

10.1 To perform an air purge on the gas supply

- 1 Connect a suitable gauge on the gas valve. Static pressure **MUST** be 20 mbar.



- 2 Select test program "H". See ["10.2 To perform a test run on the gas boiler" on page 28](#). Static pressure **MUST** be 20 mbar (+ or – 1 mbar). If the working pressure is <19 mbar, the gas boiler output will be reduced and the correct combustion reading may NOT be obtained. Do NOT adjust the air and/or gas ratio. To obtain sufficient working pressure, gas supply **MUST** be correct.



INFORMATION




Make sure the working inlet pressure does NOT interfere with other gas appliances installed.

10.2 To perform a test run on the gas boiler

The gas boiler has a test run function. Activation of this function will result in starting the operation at a fixed fan speed, without the control functions being actuated. The safety functions remain active. The test run can be stopped by pressing **+** and **-** simultaneously or will end automatically after 10 minutes. To perform a test run, switch off the system with the user interface.

Make sure the user interface shows the home screens and that the space heating and domestic hot water demands are turned off.

There may be no error on the gas boiler or the heat pump module. During a gas boiler test run, "busy" will be displayed on the user interface.

| Program | Button combination | Display |
|--|---|------------------|
| Burner ON at minimum power |  and - | L |
| Burner ON, maximum space heating power setting |  and + (1×) | h |
| Burner ON, maximum domestic hot water setting |  and + (2×) | H |
| Stop test program | + and - | Actual situation |

11 Maintenance and service

Especially for UK:

After servicing, complete the relevant Service Interval Record section of the Benchmark Checklist located on the backpages of this document.



NOTICE

Maintenance should preferably be carried out yearly by an installer or service agent.

11.1 Maintenance safety precautions



DANGER: RISK OF ELECTROCUTION



DANGER: RISK OF BURNING



NOTICE: Risk of electrostatic discharge

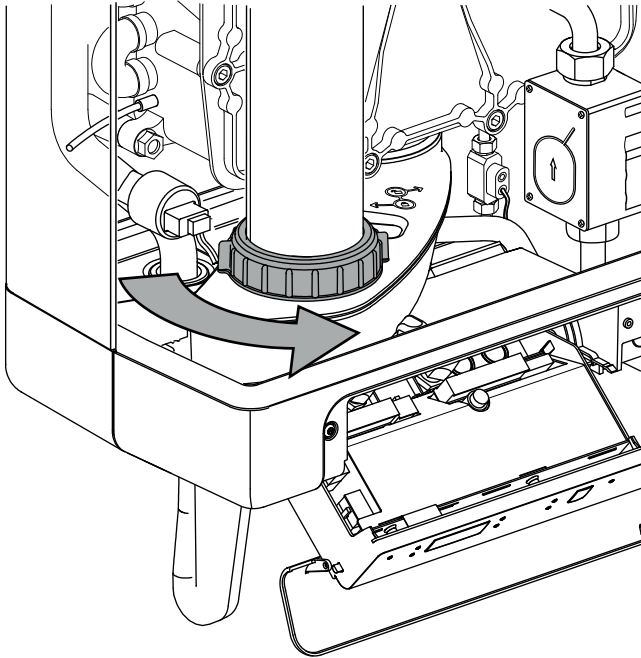
Before performing any maintenance or service work, touch a metal part of the unit in order to eliminate static electricity and to protect the PCB.

11.1.1 Opening the gas boiler

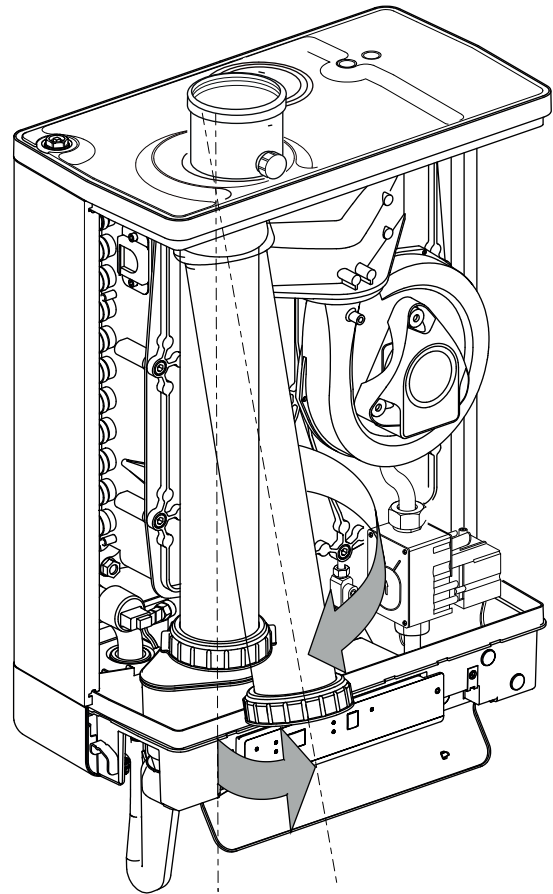
See ["7.1.1 To open the gas boiler" on page 11](#).

11.2 To disassemble the gas boiler

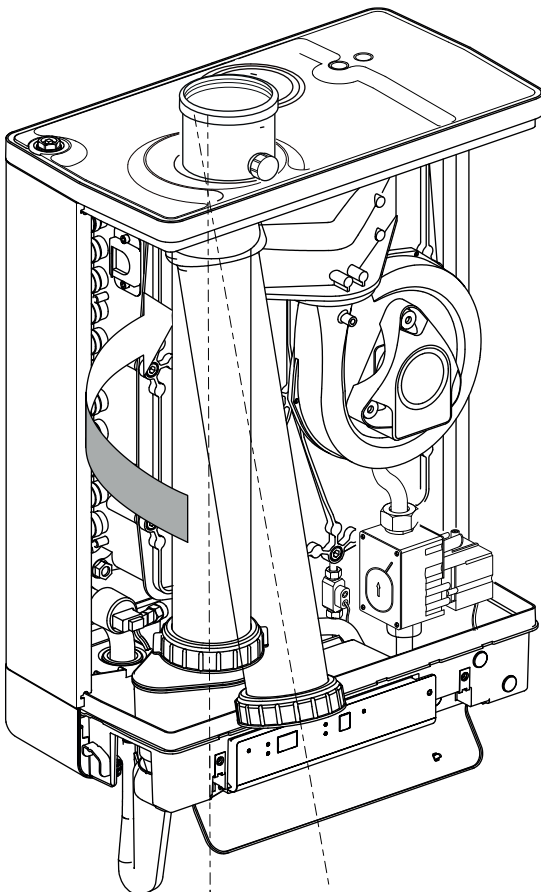
- 1 Turn off the appliance.
- 2 Turn off the main power supply of the appliance.
- 3 Close the gas tap.
- 4 Remove the front panel.
- 5 Wait until the appliance has cooled down.
- 6 Unscrew the coupling nut at the base of the flue pipe by turning counterclockwise.



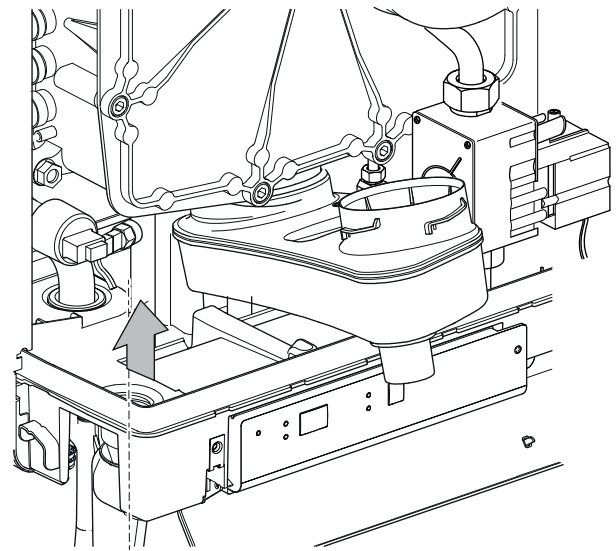
- 7 Slide the flue pipe upwards by turning it clockwise until the bottom of the pipe is above the condensate drain pan connection.



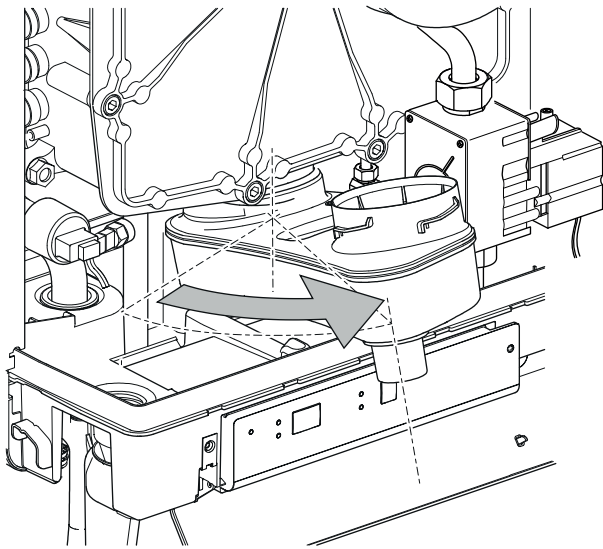
- 9 Lift the condensate drain pan on the left-hand side from the connection to the condensate trap.



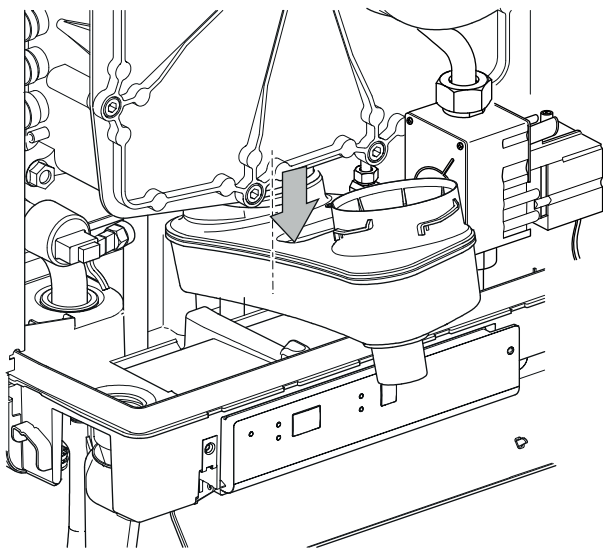
- 8 Pull the bottom of the pipe forwards and remove the pipe downwards by turning the pipe alternately clockwise and counterclockwise.



- 10 Turn it to the right with the condensate trap connection over the edge of the base tray.



- 11** Push the backside of the condensate drain pan downwards from the connection to the heat exchanger and remove it.



- 12** Remove the connector from the fan and the ignition unit from the gas valve.
- 13** Unscrew the coupling below the gas valve.
- 14** Unscrew the socket head screws from the front cover and remove the socket complete with gas valve and fan to the front.



NOTICE

Make sure that the burner, insulation plate, gas valve, gas supply and fan do NOT get damaged.

11.3 To clean the inside of the gas boiler

- 1** Clean the heat exchanger from top to bottom with a plastic brush or compressed air.
- 2** Clean the underside of the heat exchanger.
- 3** Clean the condensate drain pan with water.
- 4** Clean the condensate trap with water.

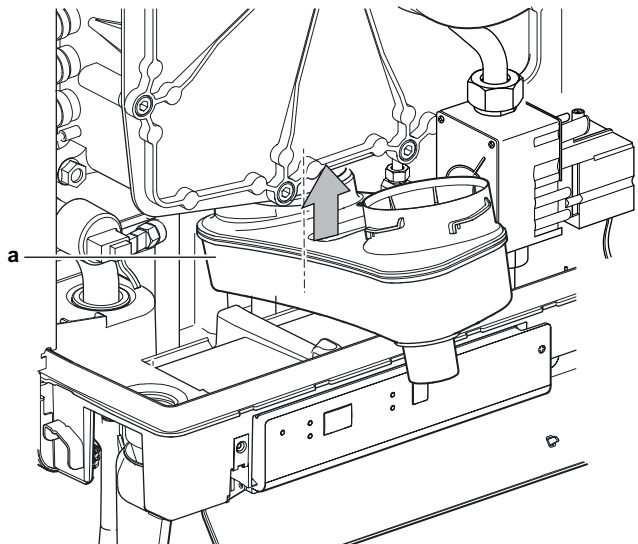
11.4 To assemble the gas boiler



CAUTION

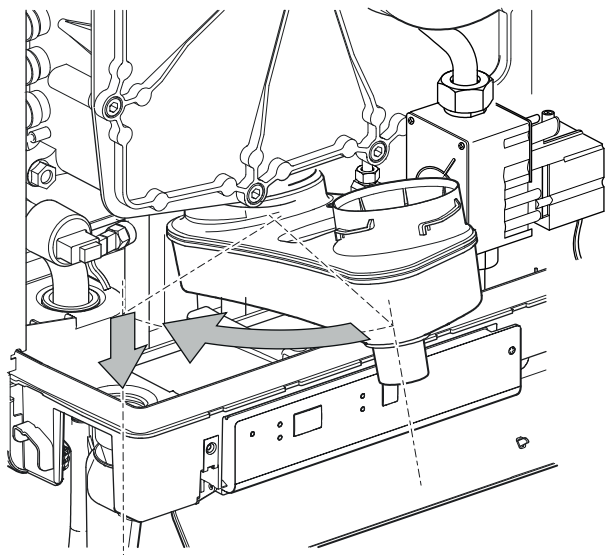
- When fitting the various seals, check them for damage, hardening, tears or hairline tears, and/or discolouration. Replace them when necessary.
- Check the position of the seals.
- Failure to fit the sensors S1 and/or S2 or to fit them correctly can result in serious damage
- Warranty will be void by NOT correctly replacing the removed parts.

- 1** Check the correct position of the seal around the front cover.
- 2** Place the front cover on the heat exchanger and secure by using the socket head screws plus serrated lock washers.
- 3** Tighten the socket head screws equally hand-tight by turning the hex key clockwise.
- 4** Fit the gas connection below the gas valve.
- 5** Fit the connector to the fan and the ignition unit to the gas valve.
- 6** Fit the condensate drain by sliding on the exchanger outlet stump with the condensate trap connection still in front of the base tray.



a Base tray

- 7** Turn the condensate drain to the left and push it downwards into the condensate trap connection. Make sure in doing this that the back of the condensate drain pan comes to rest on the lug of the back of the base tray.



- 8 Fill the condensate trap with water and fit it to the connection below the condensate drain pan.
- 9 Slide the flue pipe, turning it counterclockwise, with the top around the flue adapter into the top cover.
- 10 Insert the bottom into the condensate drain pan and tighten the coupling nut clockwise.
- 11 Open the gas tap and check the gas connections below the gas valve and on the mounting bracket for leakage.
- 12 Check the space heating and the water pipes for leakages.
- 13 Turn on the main power supply.
- 14 Turn on the appliance by pushing on the **ⓘ** button.
- 15 Check the front cover, the fan connection on the front cover and the flue pipe components for leakage.
- 16 Check the gas/air adjustment.
- 17 Fit the casing, tighten the 2 screws on the left and right side of the display.
- 18 Close the display cover.
- 19 Check the heating and hot water supply.

12 Troubleshooting

12.1 General guidelines

Before starting the troubleshooting procedure, carry out a thorough visual inspection of the unit and look for obvious defects such as loose connections or defective wiring.



WARNING

- When carrying out an inspection on the switch box of the unit, always make sure that the unit is disconnected from the mains. Turn off the respective circuit breaker.
- When a safety device was activated, stop the unit and find out why the safety device was activated before resetting it. NEVER bridge safety devices or change their values to a value other than the factory default setting. If you are unable to find the cause of the problem, call your dealer.



DANGER: RISK OF ELECTROCUTION



WARNING

Prevent hazard due to the inadvertent resetting of the thermal cut-out: this appliance must NOT be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly turned ON and OFF by the utility.



DANGER: RISK OF BURNING

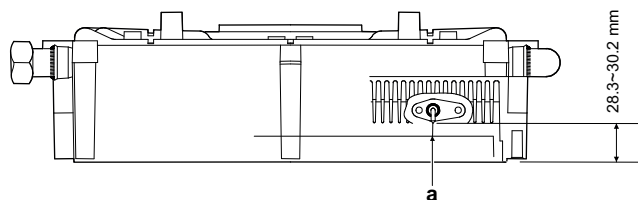
12.2 Solving problems based on symptoms

12.2.1 Symptom: The burner does NOT ignite

| Possible causes | Corrective action |
|--|--|
| Gas tap is closed. | Open the gas tap. |
| Air in the gas tap. | Remove air from the gas pipe. |
| Gas supply pressure too low. | Contact the gas supply company. |
| No ignition. | Replace the ignition electrode. |
| No spark. Ignition unit on gas valve faulty. | <ul style="list-style-type: none"> ▪ Check the cabling. ▪ Check the spark plug cap. ▪ Replace the ignition unit. |
| Gas/air adjustment NOT correctly set. | Check the adjustment. See "To check the carbon dioxide setting" on page 26. |
| Fan faulty. | <ul style="list-style-type: none"> ▪ Check the wiring. ▪ Check the fuse. If necessary, replace the fan. |
| Fan dirty. | Clean the fan. |
| Gas valve faulty. | <ul style="list-style-type: none"> ▪ Replace the gas valve. ▪ Re-adjust the gas valve, see "To check the carbon dioxide setting" on page 26. |

12.2.2 Symptom: The burner ignites noisily

| Possible causes | Corrective action |
|---------------------------------------|--|
| Gas supply pressure too high. | The house pressure switch may be faulty. Contact the gas company. |
| Incorrect ignition gap. | <ul style="list-style-type: none"> ▪ Replace the ignition pin. ▪ Check the ignition electrode gap. |
| Gas/air adjustment NOT correctly set. | Check the setting. See "To check the carbon dioxide setting" on page 26. |
| Weak spark. | Check the ignition gap. Replace the ignition electrode. Replace the ignition unit on the gas valve. |



a Spark gap (± 4.5 mm)

12 Troubleshooting

12.2.3 Symptom: The burner resonates

| Possible causes | Corrective action |
|---------------------------------------|---|
| Gas supply pressure too low. | The house pressure switch may be faulty. Contact the gas company. |
| Recirculation of combustion gasses. | Check the flue gas and the air supply. |
| Gas/air adjustment NOT correctly set. | Check the adjustment. See "To check the carbon dioxide setting" on page 26. |

12.2.4 Symptom: No space heating by the gas boiler

| Possible causes | Corrective action |
|--|--|
| Heat pump error | Check the user interface. |
| Communication problem with the heat pump. | Make sure the communication cable is properly installed. |
| Incorrect heat pump settings. | Check the settings in the heat pump manual. |
| The service display displays "-", the gas boiler is switched off. | Switch on the gas boiler with ⓪. |
| No current (24 V) | <ul style="list-style-type: none"> Check the wiring. Check the connector X4. |
| The burner does NOT fire on space heating: sensor S1 or S2 faulty. | Replace sensor S1 or S2. See "Error codes of the gas boiler" on page 32. |
| Burner does NOT ignite. | See "12.2.1 Symptom: The burner does NOT ignite" on page 31. |

12.2.5 Symptom: The power is reduced

| Possible causes | Corrective action |
|--|--|
| At high rpm, the power has fallen by more than 5%. | <ul style="list-style-type: none"> Check the appliance and flue system for fouling. Clean the appliance and flue system. |

12.2.6 Symptom: Space heating does NOT reach the temperature

| Possible causes | Corrective action |
|--|---|
| Weather-dependent setpoint setting is incorrect. | Check the setting on the user interface and adjust if necessary. |
| Temperature is too low. | Increase the space heating temperature. |
| No circulation in the installation. | Check whether there is circulation. At least 2 or 3 radiators MUST be open. |
| The boiler power has NOT been correctly set for the installation. | Adjust the power. See "Maximum space heating power setting" on page 25. |
| No heat transfer as a result of lime scale or fouling in the heat exchanger. | Descale or flush the heat exchanger on the space heating side. |

12.2.7 Symptom: No domestic hot water

| Possible causes | Corrective action |
|--|--|
| The burner is NOT firing on domestic hot water: S3 faulty. | Replace S3. |
| The burner does NOT ignite. | See "12.2.1 Symptom: The burner does NOT ignite" on page 31. |

12.2.8 Symptom: Hot water does NOT reach the temperature

| Possible causes | Corrective action |
|--|--|
| Domestic hot water flow is too high. | Adjust the inlet assembly. |
| Temperature setting for water circuit is too low. | Increase the domestic hot water setpoint on the domestic hot water homepage of the user interface. |
| No heat transfer as a result of lime scale or fouling in the heat exchanger domestic hot water side. | Descale or flush the exchanger domestic hot water side. |
| Cold water temperature <10°C. | The water inlet temperature is too low. |
| The domestic hot water temperature fluctuates between hot and cold. | <ul style="list-style-type: none"> The flow is too low. To guarantee comfort, a minimum water flow of 5 l/min is recommended. Increase the domestic hot water setpoint on the domestic hot water homepage of the user interface. |

12.3 Solving problems based on error codes

When a problem happens, an error code appears on the user interface. It is important to understand the problem and to take countermeasure before resetting the error code. This should be done by a licensed installer or by your local dealer.

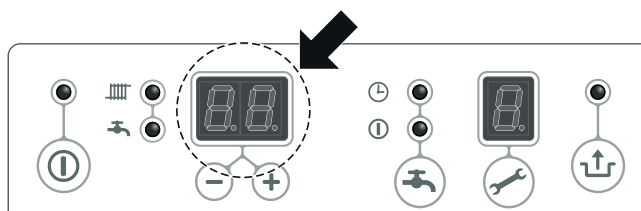
This chapter gives you an overview of all error codes and the content of the error code as it appears on the user interface.

For a more detailed troubleshooting guideline for each error, please see the service manual.

12.3.1 Error codes: Overview

Error codes of the gas boiler

The controller on the gas boiler detects faults and indicates them on the display by error codes.



If the LED is flashing, the controller has detected a problem. Once the problem is rectified, the controller can be restarted by pressing the button.

Following table shows a list of error codes and the possible solutions.

| Error code | Cause | Possible solution |
|--------------------|-------------------------------|---|
| 10, 11, 12, 13, 14 | Sensor fault S1 | <ul style="list-style-type: none"> Check wiring Replace S1 |
| 20, 21, 22, 23, 24 | Sensor fault S2 | <ul style="list-style-type: none"> Check wiring Replace S2 |
| 0 | Sensor fault after self-check | Replace S1 and/or S2 |
| 1 | Temperature too high | <ul style="list-style-type: none"> Air in installation Pump is NOT running Insufficient flow in installation Radiators are closed Pump setting is too low |
| 2 | S1 and S2 interchanged | <ul style="list-style-type: none"> Check cable set Replace S1 and S2 |
| 4 | No flame signal | <ul style="list-style-type: none"> Gas tap is closed No or incorrect ignition gap Gas supply pressure is too low or fails Gas valve or ignition unit is NOT powered |
| 5 | Poor flame signal | <ul style="list-style-type: none"> Condensate drain blocked Check adjustment of gas valve |
| 6 | Flame detection fault | <ul style="list-style-type: none"> Replace ignition cable and spark plug cap Replace ignition unit Replace boiler controller |
| 8 | Incorrect fan speed | <ul style="list-style-type: none"> Fan catching on casing Wiring between fan and casing Check wiring for poor wire contact Replace fan |
| 29, 30 | Gas valve relay fault | Replace boiler controller |

13 Glossary

Dealer

Sales distributor for the product.

Authorized installer

Technical skilled person who is qualified to install the product.

User

Person who is owner of the product and/or operates the product.

Applicable legislation

All international, European, national and local directives, laws, regulations and/or codes that are relevant and applicable for a certain product or domain.

Service company

Qualified company which can perform or coordinate the required service to the product.

Installation manual

Instruction manual specified for a certain product or application, explaining how to install, configure and maintain it.

Operation manual

Instruction manual specified for a certain product or application, explaining how to operate it.

Accessories

Labels, manuals, information sheets and equipment that are delivered with the product and that need to be installed according to the instructions in the accompanying documentation.

Optional equipment

Equipment made or approved by Daikin that can be combined with the product according to the instructions in the accompanying documentation.

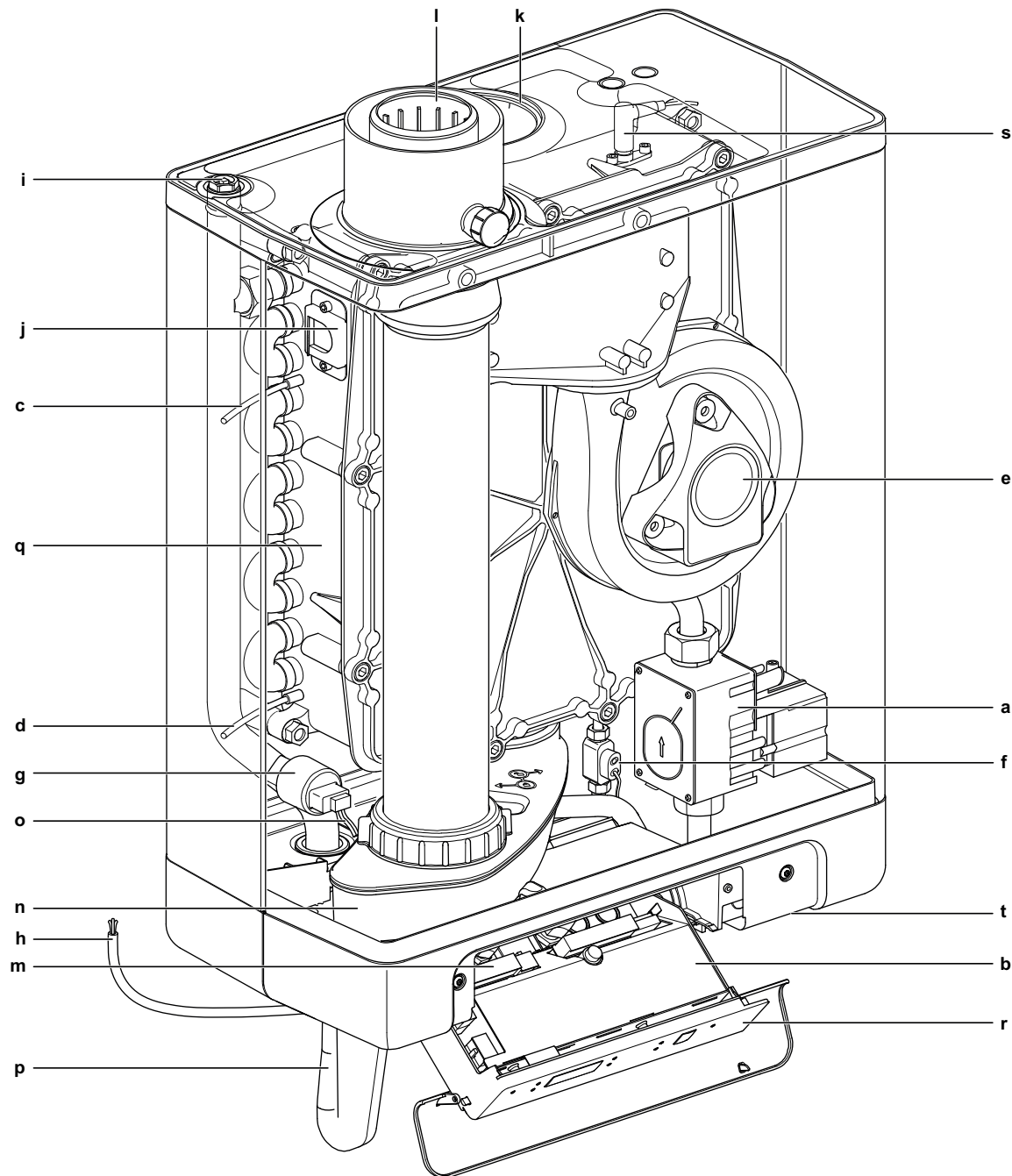
Field supply

Equipment not made by Daikin that can be combined with the product according to the instructions in the accompanying documentation.

14 Technical data

14.1 Components

14.1.1 Components: Gas boiler



- a Gas valve
- b Boiler control panel
- c Sensor S1
- d Sensor S2
- e Fan
- f Flow sensor
- g Space heating pressure sensor
- h Mains lead 230 V AC without plug (stripped)
- i Manual air bleed
- j Sight glass
- k Air supply cap
- l Flue pipe adapter (use ONLY in combination with the accompanying elbow in flue sets)
- m Connection block/terminal strip X4
- n Condensate drain pan
- o Hot water sensor S3
- p Condensate S3

- q Heat exchanger
- r Operating panel and read-out
- s Ionisation/ignition electrode
- t Position of data plate

14 Technical data

14.3 Technical specifications

14.3.1 Technical specifications: Gas boiler

| | EHYKOMB33AA* |
|---|--|
| Function | Heating – Domestic hot water |
| Heat pump module | EHYHBH05 EHYHBH/X08 |
| Device category | C13, C33, C43, C53, C63, C83, C93 |
| Destination country – Gas supply pressure | GB – G20 (20 mbar), G31 (30~37 mbar) BA – G20 (20 mbar) RS – G20 (20 mbar), G30 (25~35 mbar) FR – G20 (20 mbar), G25 (25 mbar), G31 (37 mbar) |
| Destination country – Gas supply pressure | BE – G20 (20 mbar), G25 (25 mbar), G31 (37 mbar) BG – G20 (20 mbar), G30 (30 mbar), G31 (30 mbar) ES – G20 (20 mbar), G21 (37 mbar) SK – G20 (20 mbar), G30 (30 mbar), G30 (50 mbar) |
| Destination country – Gas supply pressure | SI – G20 (20 mbar), G30 (30 mbar) PT – G20 (20 mbar), G30 (28~30 mbar), G31 (37 mbar) GR – G20 (20 mbar), G30 (28~30 mbar), G31 (37 mbar) HU – G25 (25 mbar), G30 (30 mbar), G31 (30 mbar) |
| Destination country – Gas supply pressure | HR – G20 (20 mbar), G30 (30 mbar), G31 (30 mbar) CY – G20 (20 mbar), G30 (28~30 mbar), G31 (37 mbar) PL – G20 (20 mbar), G30 (37 mbar), G31 (37 mbar) IE – G20 (20 mbar), G30 (28~30 mbar), G31 (37 mbar) |

| | EHYKOMB33AA* |
|--|--|
| Destination country – Gas supply pressure | CH – G20 (20 mbar), G30 (28~30 mbar), G31 (37 mbar) EE – G20 (20 mbar), G30 (30 mbar) TR – G20 (20 mbar), G30 (28~30 mbar), G31 (37 mbar) MT – G30 (30 mbar), G31 (30 mbar) |
| Destination country – Gas supply pressure | LV – G20 (20 mbar), G30 (30 mbar), G31 (30 mbar) RU – G20 (17~25 mbar) BY – G20 (17~25 mbar) LT – G20 (20 mbar), G30 (30 mbar) |
| Destination country – Gas category | GB – II2H3P BA – I2H FR – II3Esi3P BE – II2E(s)3P BG – II2H3P ES – II2H3P SK – II2H3P SI – II2H3B/P |
| Destination country – Gas category | PT – II2H3+ GR – II2H3+ HU – II2HS3P HR – II2H3P CY – II2H3+ PL – II2ELwLs3P IE – II2H3+ CH – II2H3+ |
| Destination country – Gas category | EE – II2H3P TR – II2H3+ MT – I3P LV – II2H3P LT – II2H3P |
| Gas | |
| Gas consumption (G20) | 0.78~3.39 m³/h |
| Gas consumption (G25) | 0.90~3.93 m³/h |
| Gas consumption (G31) | 0.30~1.29 m³/h |
| Nox class | 5 |
| Central heating | |
| Thermal load (Hi) | 7.6~27.0 kW |
| Heating power space heating (80/60) | 8.2~26.6 kW |
| Efficiency space heating (net calorific value 80/60) | 98% |
| Efficiency space heating (net calorific value 40/30 (30%)) | 107% |
| Operation range | 15~80°C |

| | EHYKOMB33AA* |
|---|---|
| Pressure drop | See ESP curve in the installer reference guide. |
| Domestic hot water | |
| Heating power domestic hot water | 7.6~32.7 kW |
| Efficiency domestic hot water (net calorific value) | 105% |
| Operation range | 40~65°C |
| Domestic hot water flow rate (setpoint 60°C) | 9 l/min |
| Domestic hot water flow rate (setpoint 40°C) | 15 l/min |
| Casing | |
| Colour | White – RAL9010 |
| Material | Pre-coated sheet metal |
| Dimensions | |
| Packing (H×W×D) | 820×490×270 mm |
| Unit (H×W×D) | 710×450×240 mm |
| Machine net weight | 36 kg |
| Packed machine weight | 37 kg |
| Packing material | Carton/PP (straps) |
| Packing material (weight) | 1 kg |
| Main components | |
| Water side heat exchanger | Aluminium |
| Space heating water circuit | |

| | EHYKOMB33AA* |
|--|-------------------------------------|
| Space heating piping connections | Ø22 mm |
| Piping material | Cu |
| Safety valve | See indoor unit manual |
| Manometer | Yes |
| Drain/fill valve | No |
| Shut-off valves | No |
| Air purge valve | Yes |
| Maximum pressure space heating circuit | 3 bar |
| Domestic hot water circuit | |
| Domestic hot water piping connections | Ø15 mm |
| Piping material | Cu |
| Gas connection | Ø15 mm |
| Flue gas/combustion air connection | Concentric connection Ø60/100 mm |
| Electrical | |
| Power supply voltage | 230 V |
| Power supply phase | 1~ |
| Power supply frequency | 50 Hz |
| IP class | IP44 |
| Maximum electrical power consumption | 55 W |
| Electrical power consumption (standby) | 2 W |

GAS BOILER SYSTEM COMMISSIONING CHECKLIST

This Commissioning Checklist is to be completed in full by the competent person who commissioned the boiler as a means of demonstrating compliance with the appropriate Building Regulations and then handed to the customer to keep for future reference. Failure to install and commission according to the manufacturer's instructions and complete this Benchmark Commissioning Checklist will invalidate the warranty. This does not affect the customer's statutory rights.

Customer Name _____ Telephone Number _____
 Address _____
 Boiler Make and Model _____
 Commissioned by (print name) _____ Gas Safe Register Number _____
 Company Name _____ Telephone Number _____
 Company Address _____
 _____ Commissioning Date _____

To be completed by the customer on receipt of a Building Regulations Compliance Certificate*:

Building Regulations Notification Number (if applicable) _____

CONTROLS Tick the appropriate boxes

| | | | | |
|---|---|---|--|--|
| Time and Temperature Control to Heating | Room Thermostat and Programmer/Timer <input type="checkbox"/> | Programmable Room Thermostat <input type="checkbox"/> | Load/Weather Compensation <input type="checkbox"/> | Optimum Start Control <input type="checkbox"/> |
| Time and Temperature Control to Hot Water | Cylinder Thermostat and Programmer/Timer <input type="checkbox"/> | | Combination Boiler <input type="checkbox"/> | |
| Heating Zone Valves | Fitted <input type="checkbox"/> | | Not Required <input type="checkbox"/> | |
| Hot Water Zone Valves | Fitted <input type="checkbox"/> | | Not Required <input type="checkbox"/> | |
| Thermostatic Radiator Valves | Fitted <input type="checkbox"/> | | Not Required <input type="checkbox"/> | |
| Automatic Bypass to System | Fitted <input type="checkbox"/> | | Not Required <input type="checkbox"/> | |
| Boiler Interlock | | | Provided <input type="checkbox"/> | |

ALL SYSTEMS

The system has been flushed and cleaned in accordance with BS7593 and boiler manufacturer's instructions Yes ☐

What system cleaner was used? _____

What inhibitor was used? _____ Quantity litres

CENTRAL HEATING MODE Measure and record:

Gas Rate m³/hr OR ft³/hr
 Burner Operating Pressure (if applicable) mbar OR Gas Inlet Pressure mbar
 Central Heating Flow Temperature °C
 Central Heating Return Temperature °C

COMBINATION BOILERS ONLY

Is the installation in a hard water area (above 200ppm)? Yes ☐ No ☐

If yes, and if required by the manufacturer, has a water scale reducer been fitted? Yes ☐ No ☐

What type of scale reducer has been fitted? _____

DOMESTIC HOT WATER MODE Measure and Record:

Gas Rate m³/hr OR ft³/hr
 Burner Operating Pressure (at maximum rate) mbar OR Gas inlet Pressure (at maximum rate) mbar
 Cold Water Inlet Temperature °C
 Hot water has been checked at all outlets Yes ☐ Temperature °C
 Water Flow Rate l/min

Condensing Boilers Only

The Condensate drain has been installed in accordance with the manufacturer's instructions and/or BS5546/BS6798 Yes ☐

If the condensate pipe terminates externally has the pipe diameter been increased and waterproof insulation fitted? Yes ☐

ALL INSTALLATIONS

If required by the manufacturer, record the following CO₂ % OR CO ppm OR co/co₂ ratio

The heating and hot water system complies with the appropriate Building Regulations Yes ☐

The boiler and associated products have been installed and commissioned in accordance with the manufacturer's instructions Yes ☐

The operation of the boiler and system controls have been demonstrated to and understood by the customer Yes ☐

The manufacturer's literature, including Benchmark Checklist and Service Record, has been explained and left with the the customer Yes ☐

Commissioning Engineer's Signature _____

Customer's Signature _____

(To confirm satisfactory demonstration and receipt of manufacturer's literature)

*All installations in England and Wales must be notified to Local Authority Building Control (LABC) either directly or through a Competent Persons Scheme. A Building Regulations Compliance Certificate will then be issued to the customer.

©Heating and Hotwater Industry Council (HHIC)

benchmark
commissioning
 THE MARK OF QUALITY FOR THE INSTALLATION, COMMISSIONING
 AND SERVICE OF DOMESTIC HEATING AND HOT WATER SYSTEMS
 www.centralheating.co.uk

Service Record

It is recommended that your heating system is serviced regularly and that the appropriate Service Interval Record is completed.

Service Provider

Before completing the appropriate Service Record below, please ensure you have carried out the service as described in the manufacturer's instructions.

Always use the manufacturer's specified spare part when replacing controls.

Service 1 Date:

Engineer Name: _____

Company Name: _____

Telephone No. _____

Gas Safe Register No. _____

Comments: _____

Signature: _____

Service 2 Date:

Engineer Name: _____

Company Name: _____

Telephone No. _____

Gas Safe Register No. _____

Comments: _____

Signature: _____

Service 3 Date:

Engineer Name: _____

Company Name: _____

Telephone No. _____

Gas Safe Register No. _____

Comments: _____

Signature: _____

Service 4 Date:

Engineer Name: _____

Company Name: _____

Telephone No. _____

Gas Safe Register No. _____

Comments: _____

Signature: _____

Service 5 Date:

Engineer Name: _____

Company Name: _____

Telephone No. _____

Gas Safe Register No. _____

Comments: _____

Signature: _____

Service 6 Date:

Engineer Name: _____

Company Name: _____

Telephone No. _____

Gas Safe Register No. _____

Comments: _____

Signature: _____

Service 7 Date:

Engineer Name: _____

Company Name: _____

Telephone No. _____

Gas Safe Register No. _____

Comments: _____

Signature: _____

Service 8 Date:

Engineer Name: _____

Company Name: _____

Telephone No. _____

Gas Safe Register No. _____

Comments: _____

Signature: _____

Service 9 Date:

Engineer Name: _____

Company Name: _____

Telephone No. _____

Gas Safe Register No. _____

Comments: _____

Signature: _____

Service 10 Date:

Engineer Name: _____

Company Name: _____

Telephone No. _____

Gas Safe Register No. _____

Comments: _____

Signature: _____

DAIKIN EUROPE N.V.

Zandvoordestraat 300, B-8400 Oostende, Belgium

4P353067-1B 2014.02